



CBH LOADNET® A GUIDE FOR USERS

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HOW DO I... LOGIN TO LOADNET®?

There are several ways to access LoadNet®. You can access LoadNet® via the 'EA Live Prices' page of the CBH Website. Instructions on how to do this are listed below:

- Enter the CBH website address in your internet browser
www.cbh.com.au
- Select the Growers tab
- Click on EA Live Prices
- You can then click on your chosen price to login to LoadNet®.
- To log in to LoadNet, you will need to use your Payee Number. Information on how to access your Payee Number can be found on the following pages.

HOW DO I... LOGIN TO LOADNET®?

CHOOSE LOCATION SA | ABOUT CBH | MEDIA CENTRE | CAPEERS | FAQs | CONTACT CBH

CBH GROUP

SEARCH

GROWERS MARKETERS CUSTOMERS SUPPLIERS AND CONTRACTORS CBH COMMUNITY

HOME > GROWERS > SELLING TO CBH > EA LIVE PRICE ADD TO FAVOURITES ☆

Season 2015/16 Contract Cash Delivery/Payment Standard

Search

Favourites Overview Transpose

Filter

Commodity

- Wheat
- Canola
- Barley

Type

- Fixed grade
- Multigrade

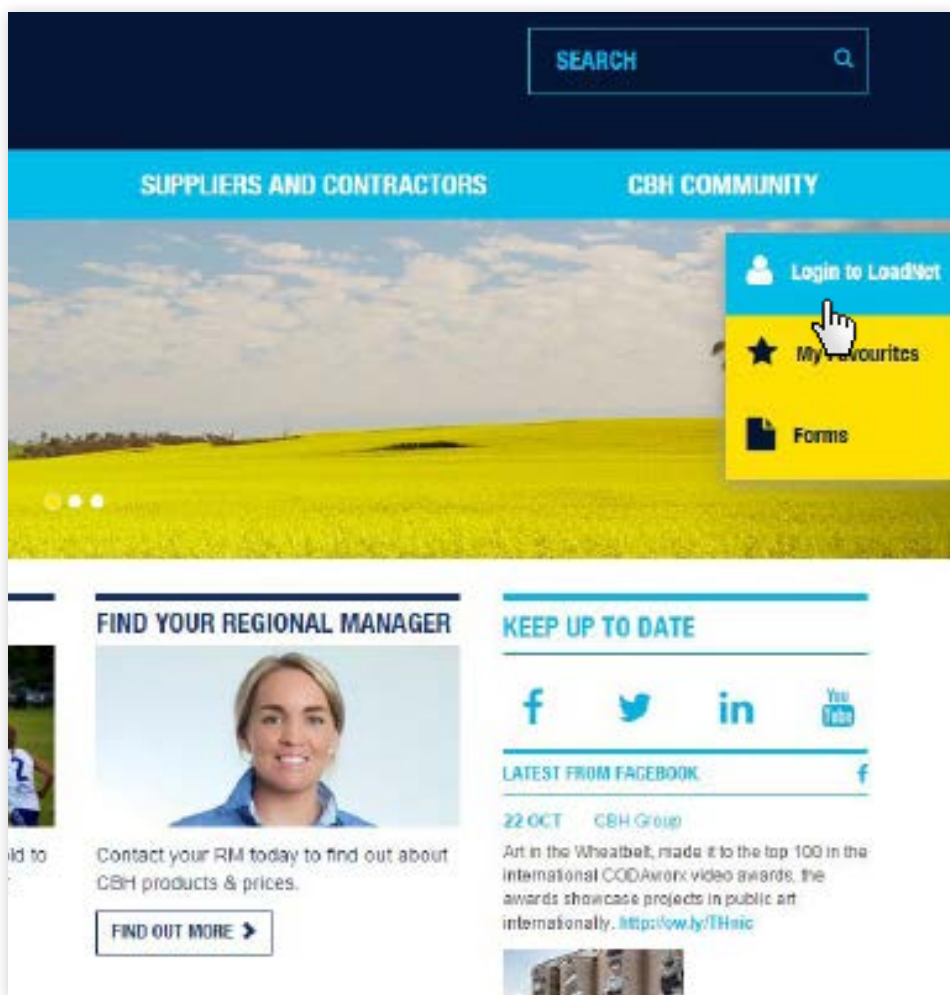
Zone

- Port Adelaide
- Woolaroo
- Port Lincoln
- Port Giles

		Wheat	Canola	Barley	
		APW1 (APW1)	CAN1	F1	Feed (F1)
		Multigrade	Fixed	Fixed	Multigrade
Port Adelaide	↑ ☆	+ 269.00	- 570.00	- 220.00	+ 217.00
Woolaroo	↑ ☆	+ 269.00	- 570.00	- 214.00	+ 211.00
Port Lincoln	↑ ☆	+ 269.00	- 570.00	- 220.00	+ 217.00
Port Giles	↑ ☆	+ 269.00	- 570.00	- 216.00	+ 213.00
Thevenard	↑ ☆	+ 254.00	- 570.00	-	-
Geelong	↑ ☆	+ 284.00	- 573.00	-	+ 237.00
Melbourne	↑ ☆	+ 284.00	- 573.00	-	+ 237.00
Portland	↑ ☆	+ 281.00	- 564.00	-	+ 233.00
Port Kembla	↑ ☆	+ 279.00	- 573.00	-	+ 233.00
Newcastle	↑ ☆	+ 279.00	- 572.00	-	+ 233.00

HOW DO I... LOGIN TO LOADNET®?

► You can also log into LoadNet directly from the website home page



The screenshot shows the LoadNet website home page. At the top, there is a dark blue header with a search bar containing the word "SEARCH" and a magnifying glass icon. Below the header is a light blue navigation bar with two main sections: "SUPPLIERS AND CONTRACTORS" and "CBH COMMUNITY". The main content area features a large background image of a yellow field under a blue sky. On the right side of this image, there is a vertical menu with three items: "Login to LoadNet" (with a person icon), "My Favourites" (with a star icon), and "Forms" (with a document icon). A mouse cursor is pointing at the "Login to LoadNet" button. Below the main image, there are two columns of content. The left column is titled "FIND YOUR REGIONAL MANAGER" and features a portrait of a woman. Below the portrait is the text "Contact your RM today to find out about CBH products & prices." and a button labeled "FIND OUT MORE ►". The right column is titled "KEEP UP TO DATE" and includes social media icons for Facebook, Twitter, LinkedIn, and YouTube. Below these icons is a section titled "LATEST FROM FACEBOOK" with a Facebook icon. The first post is dated "22 OCT" and is from "CBH Group". The text of the post reads: "Art in the Wheatbelt, made it to the top 100 in the international CODAwards video awards, the awards showcase projects in public art internationally. <http://www.ly/1H8ic>". Below the text is a small image of a building.

HOW DO I... ACCESS MY PAYEE NUMBER?

- To log in for the first time you will need your Payee Number
- To access your Payee Number, click on the **Forgot Payee ID?** The link is under the login boxes.
- Enter your email address.
- Complete the code verification.
- Click on **Retrieve PAYEE ID**.
- If the email address entered is registered against a valid Payee Number then the details will be emailed to that address.

Note: If the email address has changed, or is different to address registered against your Payee Number, then you will need to contact the NGR for assistance.

Note: The above steps can also be followed if you have forgotten your Payee ID.

HOW DO I... ACCESS MY PAYEE NUMBER?

GROWERS **MARKETERS** **CUSTOMERS** **SUPPLIERS AND CONTRACTORS** **CBH COMMUNITY**

LoadNet Login

Login to LoadNet

LoadNet

Grower - SA, VIC, NSW, QLD

Payee ID

Password

LOGIN >

[Forgot Password?](#) | [Forgot Payee ID?](#)

Retrieve Payee ID

LoadNet

Grower - SA, VIC, NSW, QLD

Enter in the email address associated with your Payee ID

If you require assistance then please contact Grower Services on 1800 107 759.

Email Address

I'm not a robot

I/CAPTCHA
Please - Tests

RETRIEVE PAYEE ID **CANCEL**

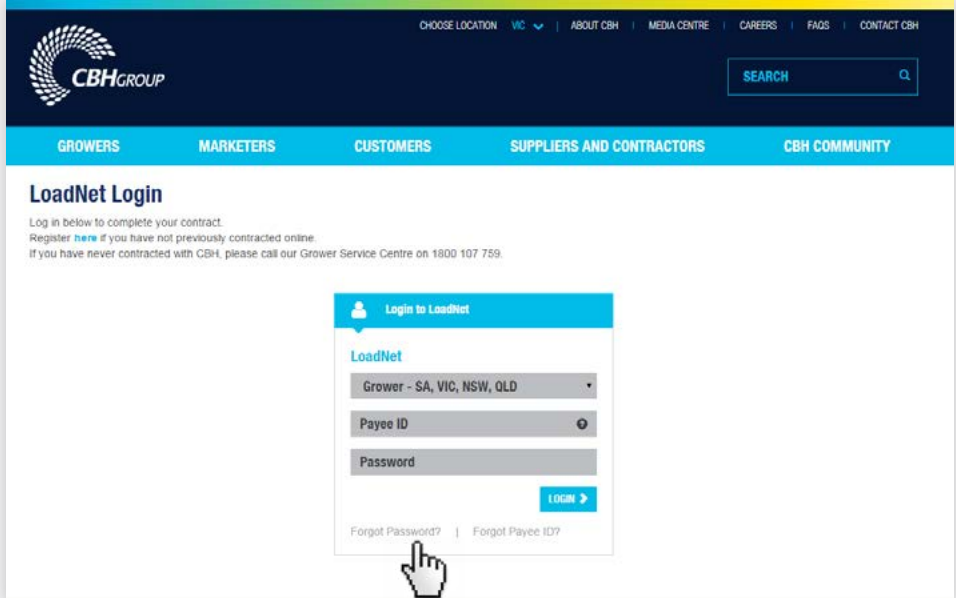
HOW DO I... ACCESS MY PASSWORD?

- To log in for the first time you will need to set up your password
- Click on the Forgot Password? link under the login boxes.
- Enter your Payee Number.
- Complete the code verification.
- Click on **Reset Password**.
- A temporary password will be emailed to the address registered against the Payee Number entered.
- You can now login to LoadNet® Using the temporary password.

Note: If the email address has changed, or is different to address registered against your Payee Number then you will need to contact the NGR for assistance.

Note: You can also follow these steps above if you have forgotten your password for future logins.

HOW DO I... ACCESS MY PASSWORD?



CHOOSE LOCATION **VIC** | ABOUT CBH | MEDIA CENTRE | CAREERS | FAQS | CONTACT CBH

CBH GROUP

SEARCH

GROWERS **MARKETERS** **CUSTOMERS** **SUPPLIERS AND CONTRACTORS** **CBH COMMUNITY**

LoadNet Login

Log in below to complete your contract.
Register [here](#) if you have not previously contracted online.
If you have never contracted with CBH, please call our Grower Service Centre on 1800 107 759.

Login to LoadNet

LoadNet

Grower - SA, VIC, NSW, QLD

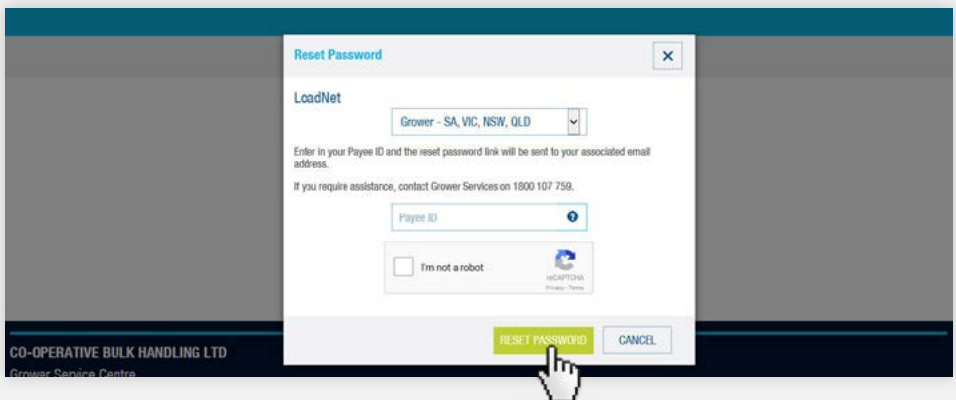
Payee ID

Password

LOGIN

[Forgot Password?](#) | [Forgot Payee ID?](#)

A hand cursor points to the "Forgot Password?" link.



Reset Password

LoadNet

Grower - SA, VIC, NSW, QLD

Enter in your Payee ID and the reset password link will be sent to your associated email address.

If you require assistance, contact Grower Services on 1800 107 759.

Payee ID

I'm not a robot

RESET PASSWORD **CANCEL**

CO-OPERATIVE BULK HANDLING LTD
Grower Service Centre

A hand cursor points to the "RESET PASSWORD" button.

HOW DO I... CHANGE MY PASSWORD?

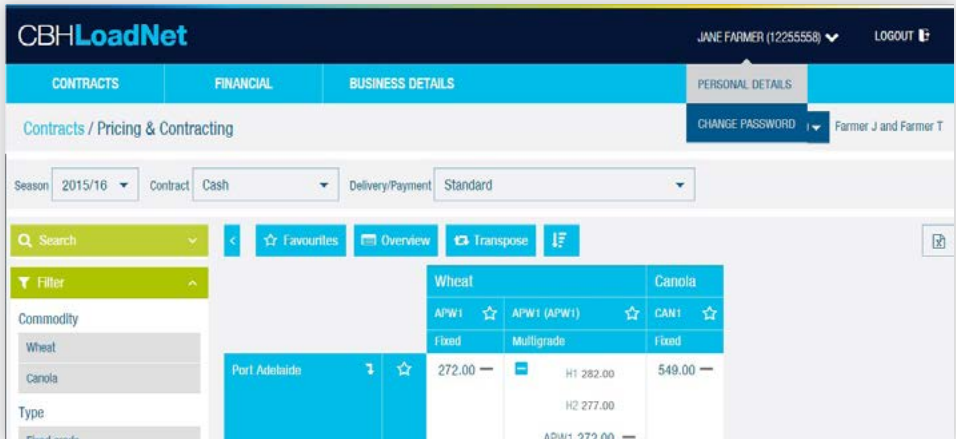
Note: While we do not insist that you regularly change your LoadNet® password, we do encourage to do so to ensure online security best practice.

- Hover over your login details in the top right corner of the screen.
- Click on **Change Password** in the drop down.
- A window will open.
- Enter your old password, and your new password twice in the boxes provided.

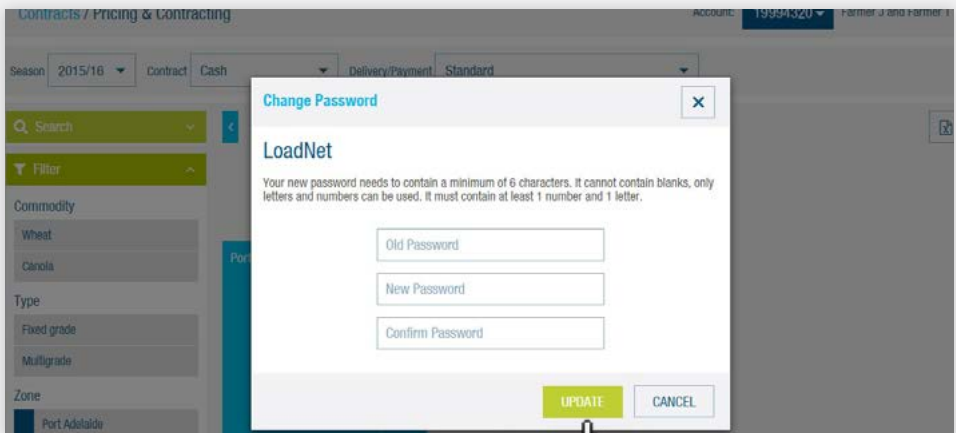
Note: Your new password must be between 6 and 10 characters long. It cannot contain blanks; only letters and numbers can be used. It must contain at least 1 number and 1 letter.

- Click on **Update**.

HOW DO I... CHANGE MY PASSWORD?



The screenshot shows the CBH LoadNet interface. At the top right, the user is identified as JANE FARMER (12255558) with a LOGOUT button. The navigation bar includes tabs for CONTRACTS, FINANCIAL, BUSINESS DETAILS, and PERSONAL DETAILS. The PERSONAL DETAILS tab is active, and a 'CHANGE PASSWORD' button is visible. Below the navigation bar, the page title is 'Contracts / Pricing & Contracting'. The main content area shows search filters for Season (2015/16), Contract (Cash), and Delivery/Payment (Standard). A table displays commodity prices for Wheat and Canola, with columns for APW1, APW1 (APW1), and CAN1. The table includes sub-headers for Fixed and Mulligrade, and prices for Port Adelaide, H1, H2, and APW1.



The screenshot shows the 'Change Password' dialog box overlaid on the CBH LoadNet interface. The dialog box has a title bar 'Change Password' and a close button (X). The main heading is 'LoadNet'. Below the heading, there is a message: 'Your new password needs to contain a minimum of 6 characters. It cannot contain blanks, only letters and numbers can be used. It must contain at least 1 number and 1 letter.' There are three input fields: 'Old Password', 'New Password', and 'Confirm Password'. At the bottom right of the dialog box, there are two buttons: 'UPDATE' and 'CANCEL'. A hand cursor is pointing at the 'UPDATE' button.

HOW DO I... FIND A CBH GROUP PRICE?

- Hover over **Contracts** on the blue menu bar.
- Click on **Pricing & Contracting** in the drop down.
- You will need to set your search parameters in the drop down fields at the top of the screen to begin.
- There are three ways to find a live price:
 1. Use the filter bar where you can select a zone, commodity and contract type
 2. Use the search drop down to easily select a group of prices
 3. Click the relevant zone or grade to view live prices
- Click on a price to begin the contracting process.

Note: Prices tend to be posted around 12:00pm, and are usually withdrawn for contracting around 5:00pm. Prices that are not currently available for contracting will shown in grey.

Tip: If site pricing is available you will be able to see it on this screen.

Tip: Clicking on a port zone will display any available site prices for that zone. Click on the zone again to hide them.

Tip: You can favourite a price and/or zone by clicking the star next to it. Refer to pages 14-15 for further details on this process.

Tip: You can also access live prices via the CBH website under the 'Live Prices EA' tab.

HOW DO I... FIND A CBH GROUP PRICE?

HOME > SELLING TO CBH > GROWERS > CBH WEBSITE > FA CASH PRICES

ADD TO FAVOURITES ☆ [Login to LoadNet](#)

★ My Favourites

Forms

Season: 2015/16 Contract: Cash Delivery/Payment: Standard

Search

Favourites Overview Transpose

Filter

Commodity

- Wheat
- Canola

Type

- Fixed grade
- Multigrade

Zone

- Port Adelaide

	Wheat		Canola	
	APW1 ☆	APW1 (APW1) ☆	CAN1 ☆	
	Fixed	Multigrade	Fixed	
Port Adelaide	1	☆	272.00 — +	272.00 — 549.00 —
Walleroo	1	☆	285.00 — +	265.00 — 549.00 —
Port Lincoln	1	☆	272.00 — +	272.00 — 549.00 —
Port Giles	1	☆	272.00 — +	272.00 — 549.00 —
Thomnard	1	☆	280.00 — +	280.00 — 549.00 —
Geelong	1	☆	287.00 — +	287.00 — 552.00 —



HOW DO I... MANAGE MY FAVOURITES?

➤ Hover over **Contracts** on the blue menu bar.


➤ Click on **Pricing & Contracting** in the drop down.

Note: If you have no prices favourited, this will open in overview view. Once you have favourited prices it will open in favourites view.

➤ Favourite a price and/or zone by clicking the star next to it. Un-favourite it by clicking the star again.

➤ Swap between **favourites** and **overview** by clicking the  **Favourites** and  **Overview** buttons.

Note: The overview does not show all prices by default. To display all prices for a commodity, click on that commodity on the left. You may need to scroll across (or down) to view all prices.

Tip: You can swap the column and row headings by clicking the  **Transpose** button. Click it again to swap them back.

HOW DO I... MANAGE MY FAVOURITES?

The screenshot displays the CBHLoadNet interface for contract management. At the top, the navigation bar includes 'SITES', 'LOADS', 'NOMINATION', 'CONTRACTS', 'MARKETING', 'FINANCIAL', 'BUSINESS DETAILS', and 'HANDBOOKS & FORMS'. The 'CONTRACTS' tab is active. Below the navigation bar, the page title is 'Contracts / Pricing & Contracting'. The main content area shows a search filter for '2015/16' and 'Contract (Cash)'. A table lists contract details for 'Wheat', including 'APW1' and 'APW1 Multigrade (APW1)'. A hand cursor icon points to the 'Favourites' button, indicating the user's current action. A message at the bottom states: 'If you are experiencing any difficulties please call the Grower Service Centre on 1800 199 083'.

Commodity	Type	Price	Grade
Wheat	APW1	326.00	—
	APW1 Multigrade (APW1)	326.00	—
Wheat	Fixed grade	302.00	—
	Multigrade	302.00	—

HOW DO I... CONTRACT ONLINE WITH CBH GROUP?

- ▶ Click on a price to begin the contracting process.
The Contract Details screen will appear.

Note: All of your Grower Entities linked to LoadNet® are accessible from this screen, ensure you have selected the correct entity from the drop down in the top right hand corner of the screen.

- ▶ Complete the fields in the Contract Details screen and click continue.
- ▶ Cross check and confirm the details you have entered.
- ▶ Accept the Terms and Conditions and click submit to finalise your contract.

Note: Please ensure you select the correct delivery/payment option for your contract:

1. **Standard:** Standard payment terms, 7 business days from delivery/transfer.
2. **Standard Delivery:** The contract is set with a standard delivery period and standard payment terms. i.e. 1st Nov – 31st Dec EA or 10 days from day of contracting if after 31st Dec.
3. **Deferred Payment:** Payment will be made 7 business days from delivery/transfer in July i.e. payment will be made in the new financial year.

HOW DO I... CONTRACT ONLINE WITH CBH GROUP?

1 Contract Details
2 Confirm Contract
3 Submit

19994320 - Farmer J and Farmer T

2015/16 Wheat Cash Contract

Commodity Details

Grain Type	Wheat
Season	2015/16
Tonnage *	<input type="text" value="Tonnage"/> MT
Tolerance	ZERO

Price Details

APW1	
APW1	\$272.00
H1	\$282.00
H2	\$277.00
AUH2	\$267.00
ASW1	\$252.00
AGP1	\$237.00
FED1	\$212.00
(TRACK)	


Delivery Details

Delivery Period	01 Nov 2015 - 31 Dec 2015
Nominated Port Zone	Port Adelaide
Destination Site	
Pro Rata Donation To	<input type="text"/>

Special Conditions

The relevant 15/16 GTA location differentials apply to port zone contracts and will be incorporated in to the Net Price upon delivery/transfer. Deliveries will only be accepted at sites in the nominated GTA Natural Terminal Port Zone. Only Viterra & Grainflow sites will be accepted as delivery locations against contracts that have a South Australian GTA NTP. In VIC, NSW and QLD, physical deliveries can only be accepted in to the following bulk handling networks: Emerald, Graincorp and GrainFlow, with receipt standards of the relevant Bulk Handler applying. Direct deliveries will not be permitted to ports in VIC, NSW & QLD. The Buyer must pay the Net Price to the Supplier within 7 business days after the date of transfer/delivery to CBH Grain. All other terms and conditions as per standard CBH Grain cash contract.

* Mandatory fields

[RETURN TO PRICES](#)
 [CONTINUE](#)

TIPS AND TRICKS FOR USING PRICING AND CONTRACTING



290.52 ↑

Price increase: A green arrow means the price has increased since the last publish.



300.00 ↓

Price decrease: A red arrow means the price has decreased since the last publish.




290.00 —


No change: A grey dash means the price has not changed since the last publish.




370.00 —

Inactive price: A grey price will not allow you to click any further is not currently active for contracting.

Overview: At any time during the price discovery process you can press the  Overview button to return to a snapshot of prices, covering the most popular grades of each commodity.

Transpose: When viewing prices, to allow for easy comparison by zone or to compare the spreads between Multigrade contracts; press the  Transpose button to swap the contracting screen axes (location and grade).

Multigrade View Change: You now have the option to view the spreads in a multigrade two ways – the price itself, or the spread from the base grade. Pressing this button  will allow you to toggle between the two.

Press  to expand view from base grade to all the grades offered on contract.

TIPS AND TRICKS FOR USING PRICING AND CONTRACTING

The screenshot displays the CBHLoadNet web application interface. At the top, the navigation bar includes 'SITES', 'LOADS', 'NOMINATION', 'CONTRACTS', 'MARKETING', 'FINANCIAL', 'BUSINESS DETAILS', and 'HANDBOOKS & FORMS'. The 'CONTRACTS' tab is active. Below the navigation bar, the page title is 'Contracts / Pricing & Contracting'. The search criteria are set to '2015/16', 'Contract', 'Cash', and 'Delivery/Payment: Standard'. The main content area shows a table of wheat contracts with columns for 'Wheat', 'APW1', 'APW1 MultiGrade (A/MH)', 'Fixed', and 'MultiGrade'. A hand cursor is pointing at the '332.00' price for the 'Albany' contract. A sidebar on the left contains filters for 'Commodity', 'Type', 'Zone', and 'Variation'. A footer message reads: 'If you are experiencing any difficulties please call the Grower Service Centre on 1800 199 033'.

Wheat		APW1	APW1 MultiGrade (A/MH)
		Fixed	MultiGrade
Kalbarra	325.00	326.00	
Albany	332.00		
		APH 333.00	
		APH 334.00	
		HT 333.00	
		HC 337.00	
		A7W1 335.00	
		APH2 487.00	
		DH1 333.00	
		DH2 333.00	
		HP51 385.00	
		HP52 338.00	

HOW DO I... VIEW MY RCTI?

- Hover over **Financial** on the blue menu bar.
- Click on **Load Payments** in the drop down.
- Select the correct account number and season in the drop down box.

Tip: You can, if you choose, filter by acquirer, commodity, advance and date.

- Click on the Search button to refresh the results as per your selections.
- You can view the details of your payment by clicking on the payment's reference number.
- You can view the Recipient Created Tax Invoice by clicking on RCTI to the right of the payment.

Note: You will need a program that allows you to view PDF files, such as Adobe Acrobat Reader, to be able to view the RCTI.

Note: Details of each payment will be stored on LoadNet® for at least the five years the tax office requires you to keep your paperwork.

HOW DO I... VIEW MY RCTI?

CBHLoadNet MIDUS GROWER (1/1/1998) [LOGOUT](#)

[SITES](#)
[LOADS](#)
[NOMINATION](#)
[CONTRACTS](#)
[MARKETING](#)
[FINANCIAL](#)
[BUSINESS DETAILS](#)
[HANDBOOKS & FORMS](#)

Financial / Load Payments [Print](#)

Account Number: Account Name: A S A Brewer & Sons

The following criteria are optional


Acquirer: Season:

Commodity: Advance:

Date Range in DD/MM/YY:

[Search](#) [Reset](#)

Date	Type	Ref #	Commodity	Season	Acquirer	Inward Terms	Advance Refs	Blends	Sniff	Advance Type	View RCTI
3/12/2014	PAYMENT	28523	BARLEY	2015	CBH Group - Cash	147.00	293.00	43,071.00	48,706.90	Harvest Payment	RCTI



CBH LoadNet® A Guide For Users

OCTOBER 2015

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