

# Operations Harvest Guide 2023/24



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From mid-October to mid-January, the Grower Service Centre will be open Monday to Friday, 7am to 6pm, and Saturday, 8am to 12pm.

Any updates and changes regarding hours will be published on the CBH website.

The information published in this guide is correct at 15 September 2023. For the latest information please visit [cbh.com.au](http://cbh.com.au) or call the Grower Service Centre.

Screenshots and information displayed throughout this guide are for illustrative purposes only and do not represent a real grower or any other person.

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## WHAT'S NEW THIS HARVEST

### High moisture management

We have introduced changes to how high moisture wheat and barley is managed for the 2023/24 harvest. See [Section 7.4](#).

### AWWT introduced as trial wheat grade

A new wheat grade called AWWT will be trialled at all sites across the network. See [Section 7.2](#).

### Introduction of standard operating hours

For all sites, standard operating hours based on the first and last spears have been introduced. See [Section 1.4](#).

### Updates to the CDF app

We have updated and made further improvements to the CDF app this year. See [Section 1.4](#).

### Contaminated loads follow-up

We have modified the process for follow-up of level 2 and level 3 contaminated loads, in certain circumstances. See [Section 5.1](#)

### Changes to Quality Optimisation rules

Rules have been modified for the grades APW2 and ASW9. See [Section 3.1](#).

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## SECTION 1

# Prepare for Harvest

### YOUR PRE-HARVEST CHECKLIST

- What is my Personal Access Number (PAN) and Password?**  
You will need your PAN to log in to LoadNet and the CDF App. See **Section 1.2**.
- Are my CBH account details up to date?**  
Check your deliverer accounts, associated contacts and bank details to make sure they are up to date. See **Section 1.3**.
- Have I downloaded the CDF app?**  
You can download the latest version from the Google Play or Apple App store – simply search for CBH CDF. See **Section 1.4** on how to get a PIN, log in and set up for harvest.
- Have I set up my Connections in the CDF App?**  
Make sure you've given your deliverer number and PIN to your contract transporters or staff that will be using the CDF App to deliver on your behalf. See **Section 1.4**.
- Is my Paddock Planner information up to date for my harvest deliveries via CDF app?**  
All of your paddock information syncs to the CDF app to make your harvest deliveries easier and share the right information with your staff and contractors. See **Section 1.5**.
- Have I checked my local site segregations to plan my harvest deliveries?**  
You can view planned segregations for your local sites in Paddock Planner in the lead up to harvest. See **Section 1.6**. Final segregations are available in the CDF app. See **Section 1.4**.
- Are my trucks registered with CBH?**  
Register or check your vehicle details in LoadNet and upload your Main Roads WA permits to make sure you are ready to go for harvest. See **Section 1.8**.
- Am I confident using LoadNet and the full components of the system?**  
The CBH Grower Service Centre (GSC) run 1:1 sessions for growers to learn how to navigate LoadNet pre and post harvest. Contact the GSC to book your slot.

## 1.1 REGISTER FOR A LOADNET ACCOUNT

Any entity (individuals, partners, companies or sharefarmers) must be registered with CBH prior to delivering grain to CBH sites. Registration is completed online by visiting the Apps & Online tools section at [www.cbh.com.au/apps-and-online-tools/loadnet](http://www.cbh.com.au/apps-and-online-tools/loadnet) and selecting **Register with CBH**.

Once registered, you will be provided with a CBH Personal Access Number (PAN) which you will use to log in to LoadNet and the CDF app.

## 1.2 FIND YOUR PERSONAL ACCESS NUMBER (PAN) AND PASSWORD

Go to the CBH website and select the **LoadNet** button.

To find your PAN, select the **Forgot PAN?** link and enter your email address to receive your PAN by email. Please allow 10 minutes and check any spam folders. If you do not receive an email, please call the Grower Service Centre.

To find your password, select the **Forgot Password?** link and Reset Password. You will receive an email with a link to reset your password. Please allow 10 minutes and check any spam folders. If you do not receive an email, please call the Grower Service Centre.

When resetting your LoadNet password, we have switched from a password login to a simple and secure 16-character passphrase. Technology industry standards now recommends passphrases, which are more secure and better protect your account.

## 1.3 UPDATE YOUR CBH ACCOUNT DETAILS

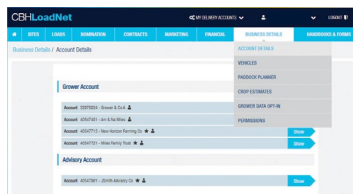
Log in to your CBH account in LoadNet and go to

**Business Details > Account Details.**

Select **Change Account Details** to update your account details including address, contacts, bank details, ABN, GST registration and legal entity.

Some changes will need to be approved before they are updated.

Please note if any further information is needed in the approval process you will be notified.



## 1.4 DOWNLOAD AND SET UP YOUR CDF APP FOR HARVEST

We have made improvements and added new features to the CDF app including:

- Care and respect page
- Remove Arrived At Site button
- New CDF Terms and Conditions
- Contaminated Load notification

## Download

To download the app go to the **Apple App Store** for iOS devices or **Google Play** for Android devices and search for CBH CDF.

The app works on smartphone and tablet devices. iPhones must be a minimum model 5S with operating system (iOS) 12.5.5. Android devices require a minimum operating system of 5.0. You will need an Apple ID or Google Play account to download the app.

## Log in

### GROWERS

In the app, select role as **grower** and log in with your CBH Personal Access Number (PAN) and password. Refer to **Section 1.2** if you are unsure what your PAN or password is.

Growers must log in with their Personal Access Number (PAN) to access the driver and farmhand PINs for their accounts.

If you have it enabled on your device, you can use Touch ID to log in.

### ALL OTHER USERS

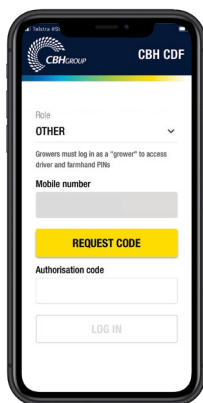
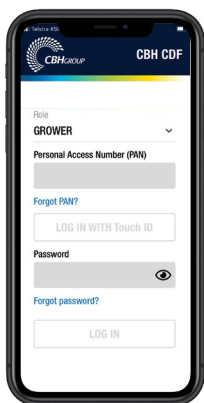
#### IF YOU HAVE USED THE APP BEFORE

Users who do not have a CBH Personal Access Number (PAN) can log in with their mobile number. An authorisation code will be sent via SMS to log in with.

#### NEW USERS

If you have not used the app before, register at the CBH website first. An authorisation code will be sent via SMS to verify identification. Once registered, the user will be able to log in to the app with their mobile number and an authorisation code (more info on page 10).

Touch ID is not available for any person logging in with a mobile number, as a password is not required.





## Set up

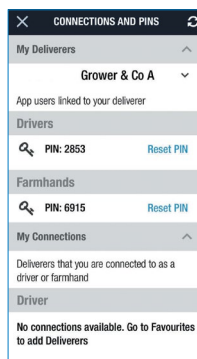
### Connections and PINs

For each CBH account, growers will have a four-digit number (PIN) that they can share with anyone who will need access to deliver grain on their behalf and receive notifications on loads.

To view in the CDF app go **Menu > Connections & PINs**. There are two types of PINs, for the below roles:

- **Drivers** can submit a CDF and view loads they have delivered for this season only. PINs can be re-set to remove driver access at any time.
- **Farmhands** can submit a CDF and view loads they have delivered for 24 hours only. PINs can be re-set to remove farmhand access at any time.

For security reasons, PINs will be refreshed each season and you will need to advise your contractors and staff of the new PIN when setting up the app.



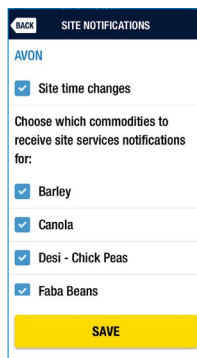
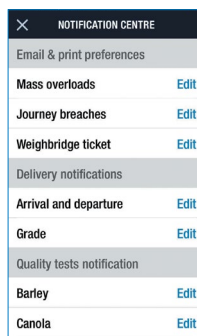
### Notification preferences

In the CDF app go to **Menu > Notification Centre** to set your preferences for the following:

- Receiving **weighbridge tickets** by email or print on delivery.
- Receiving **mass overload** notices and **journey breaches** by email or print on delivery.
- Notifications for **site arrival** and/or **departure times**.
- Notifications for **load grades**.
- Notifications for **quality tests**.
- Notifications for site updates such as **site time** and **site service** changes and **important updates** during harvest. You will need to ensure that you have added sites to your **Favourites** in order to receive the relevant push notifications (see next section).

To receive notifications from the app you will need to make sure you have also enabled them in your phone settings.

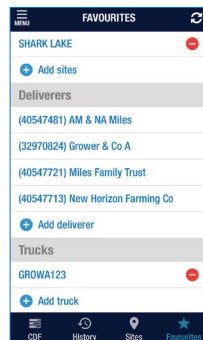
- **iPhone** – go to **Settings > Notifications** and scroll to find CBH CDF. Select it then select **Allow Notifications** and choose your desired settings.
- **Android** – go to **Settings > Apps** and scroll to find CBH CDF. Select it then select **Notifications** and choose your desired settings.



## Favourites

In the app go to **Favourites** from the bottom of the screen to set up your favourite sites, trucks and deliverers to make filling out a CDF quicker. Your favourites will roll over from the previous season if the information is still valid.

- **Sites** – Sites that you deliver to will automatically be added. You can add any sites to receive notifications on service and time changes for that site.
- **Deliverers** – you can add any deliverer if you have their account number and PIN. If you are logged in as a grower, your delivery accounts and active properties will automatically be added. If you used Paddock Planner to submit your estimates to CBH, your paddock, commodity and variety information will also be available.
- **Trucks** – enter the truck registration and fill in the additional configuration details to add trucks. You can also update configurations when submitting a CDF. You must have registered your truck with CBH before you can add it in the app.

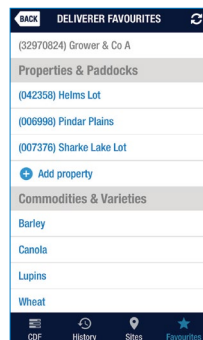


## Check your Paddock Planner information

If you used Paddock Planner to provide your estimates to CBH, your paddocks, commodities and varieties will automatically sync to your CDF app.

- In the app go to **Favourites > Deliverers** then select **Properties & Paddocks** or **Commodities & Varieties** to check the information.
- To update property, paddocks, commodities and varieties see **Section 1.5** to do it in Paddock Planner.

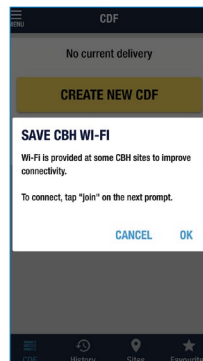
Then, when you submit a CDF at harvest, the commodity and variety will pre-fill once you've selected the paddock.



## Turn on CBH Wi-Fi

Some CBH sites have Wi-Fi available to improve connectivity on site. You can automatically connect to CBH Wi-Fi when you are in range by adding it in the app.

In the app go to **Menu > User Settings > Save CBH Wi-Fi** and follow the prompts on screen to join the network.

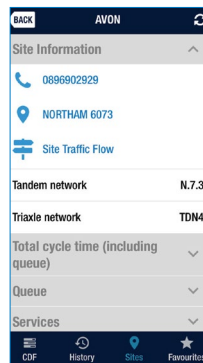


## View Site Information and Cycle Times

In the app go to the **Site** from the Favourites menu to view the following site information:

- Site address, map and contact details including UHF channel.
- Traffic flow map.
- RAV network “last mile” rating for the site.
- Site cycle time average for the day and last hour<sup>1</sup>.
- Number of trucks in queue average per day and last hour<sup>1</sup>.
- Services (segregations) available – open/closed/suspended.
- Site operating days and hours.
- Recent site notifications (expire after 24 hours).

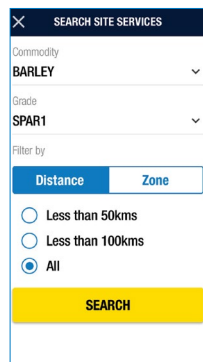
<sup>1</sup> Cycle times and trucks in queue determined by deliveries via the CDF app



## Search for a site service

You can search for a segregation quickly and easily to see what is available near you.

In the CDF app go to **Menu > Search site services**. Enter a commodity, grade and filter by zone or distance to view site services available.



## Site information, operating days and hours

Select a site to view the site information, operating days and hours.

Note: Standard operating hours based on the first and last spears have been introduced this season for all sites.

- Short hours
  - first spear 0700hrs
  - last spear 1600hrs
- Long hours (12hr single shift)
  - first spear 0600hrs or 0630hrs
  - last spear 1800hrs or 1830hrs
- Double shift
  - first spear 0600hrs or 0630hrs
  - last spear 2130hrs

Any site specific variations to the standard operating hours will be communicated.

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## Location services

To ensure the best use of the CDF app, switch on your location services in your phone settings.

- **iPhone** – go to **Settings > Privacy > Location Services** and select from the options to turn on for CBH CDF.
- **Android** – go to **Settings > Apps** and select **ON > Tap Mode** then select one of the modes as desired.

When location services are allowed, CBH uses information from the CDF App and Bluetooth technology (at some sites) to help with measuring site turnaround times and understanding potential bottlenecks (i.e. at sample stands, weighbridges, grids) to inform decision making during harvest and for the longer term planning of the network.

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## New CDF app user

This process is not for growers and is for those users, such as transporters and farmhands, who will need to use a mobile phone to log in to the CDF app.

If you have not used the CDF app before, register at the CBH website first

- Go to the CDF app webpage – [www.cbh.com.au/apps-and-online-tools/cdf-app](http://www.cbh.com.au/apps-and-online-tools/cdf-app).
- Click **Register** for access.
- Complete the required details and click **Next Step**.
- Enter mobile number and click **Request code**. Enter the verification code and then click **Register**.
- Registration is now complete. You can now use your mobile number to login to the app.

New users will only need to register to the app once. After this, users will be able to log in to the app with their mobile number and an authorisation code.

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## 1.5 UPDATE YOUR PADDOCK PLANNER INFORMATION

If you used Paddock Planner to provide your crop estimates to CBH, your property, paddock, commodity and variety information will automatically sync to the CDF app to make your harvest deliveries easier.

Update your Paddock Planner information prior to harvest to make sure the right information is available in the app for your deliveries.

Simply log in to LoadNet and go to **Business Details > Paddock Planner** to make changes to your paddocks, commodities, and varieties. If you require assistance with entering your crop estimates, please contact the Grower Service Centre.

## 1.6 CHECK YOUR LOCAL SITE SEGREGATION PLANS

Following the estimates period, CBH publishes initial site segregation plans which you can view in Paddock Planner.

If you used Paddock Planner to provide your crop estimates to CBH, you will be able to match your estimates to the segregations available at your local sites and make alternative plans for segregations that may not be available ahead of harvest.

Log in to LoadNet and go to **Business Details > Paddock Planner** then select **Segregation Plan**. You can also select a site on the map to view the planned segregations.

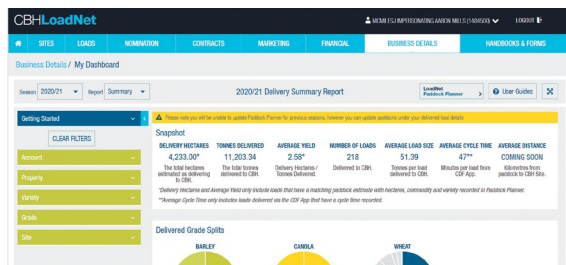
During harvest, use the CDF app to view finalised segregations for your sites and keep up to date with changes as they happen.

## 1.7 CHECK YOUR HARVEST PROGRESS WITH MY DASHBOARD

My Dashboard is a reporting tool in LoadNet where you can easily see all your delivered load information in one view.

It provides data visualisation with key stats, graphs, summary tables and a map view for your deliveries if you've used Paddock Planner. You can make data-driven decisions by analysing your properties, paddocks, commodities, grades and quality.

To get the most out of My Dashboard use Paddock Planner and the CDF app as the information is linked on delivery to give you the best results.



## 1.8 REGISTER OR UPDATE YOUR GRAIN DELIVERY VEHICLES

All vehicles delivering grain to CBH receival sites must be registered. Registration of vehicles ensures that vehicle owners are participants in the Harvest Mass Management Scheme (HMMS).

Log in to LoadNet and go to **Business Details > Vehicles** to register a new vehicle or update an existing one and upload any Mass Management Scheme permits.

### Condition of the Vehicle

All grain vehicles should be clean, licensed and in a roadworthy condition. Please ensure that the vehicle's bin is adequately cleaned prior to loading with grain for delivery. High pressure cleaning is recommended if the bin has contained any non-grain materials or contaminated grain.

### Heavy Vehicle Management, Compliance and Enforcement

Western Australian law is based on the Federal Chain of Responsibility model which significantly increases the legal liability of all parties in the grain supply chain. This includes CBH in respect to breaches of the law regarding mass (i.e. overloading), load restraint and vehicle dimension.

Please be aware of your responsibilities and accountabilities under the Chain of Responsibility legislation and the mass management schemes.

Further information on the Chain of Responsibility legislation, HMMS and AMMS is available below or on the Main Roads website.

## Mass Management Schemes

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### Harvest Mass Management Scheme (HMMS)

- To participate in HMMS your vehicle must be registered with CBH (see **Section 1.8**) and you must carry a copy of the valid Main Roads HMMS order (Harvest Mass Management Scheme Order 2019) and use the CBH CDF (paper form or mobile app).
- The purpose of the HMMS is to control unintentional overloads occurring when loading out of a paddock. This is not a concessional loading scheme; a Transport Operator must ensure every effort is made to conform to the statutory mass requirements applicable to the vehicle.
- The Scheme provides a tolerance above the standard vehicle limits during the **harvest period only** to allow for a margin of error.
- It provides an Extra Mass Tolerance (EMT) of up to 10 per cent of the vehicle's overall Vehicle Regulation Limit (VRL) capped at 10 tonnes.
- There is a limit of five strikes across ALL approved receivers for non-compliance before the vehicle loses its tolerance entitlement.
- More information can be obtained from the Main Roads website ([mainroads.wa.gov.au](http://mainroads.wa.gov.au)) and search for HMMS ([www.mainroads.wa.gov.au/heavy-vehicles/permit-order-scheme/harvest-mass-management-scheme-hmms/](http://www.mainroads.wa.gov.au/heavy-vehicles/permit-order-scheme/harvest-mass-management-scheme-hmms/)).

### Accredited Mass Management Schemes (AMMS)

- Main Roads may suspend vehicles for the next harvest if they are consistently at the upper end of the tolerance.
- Managed under permit by Main Roads for transporters who can demonstrate appropriate loading control methods relevant to the vehicle and axle mass.
- Provides additional mass on the defined AMMS Network.
- There is no tolerance over the maximum calculated permitted mass at the time of delivery based on the 'last mile' site access and the AMMS level relevant to this access.

### Restricted Access Vehicle (RAV) Network

- The RAV Network determines the heavy vehicle combination that is permitted to travel on Western Australian roads set by Main Roads and local governments.
  - Includes 'last mile' access to CBH sites.
  - It is subject to change without notice. It is your or the transporter's responsibility to check that their full route (journey) complies with RAV ratings.
  - A RAV Network Breach letter will be issued at the weighbridge when a combination breaches dimensions (length/axle groups).
-

**AMMS Network**

- Similar to the RAV Network there are three levels of approved concessional mass road limits available, dependent on the AMMS network level selected. The amount of modified mass on an AMMS Permit affects the network level access.
- List of approved Concessional Networks are available on the Main Roads HVA Mapping Page ([mrwebapps.mainroads.wa.gov.au/hvsnetworkmap](http://mrwebapps.mainroads.wa.gov.au/hvsnetworkmap)).

**Breaches and Forfeits**

- Overloaded vehicles will have a breach recorded and be provided with a Mass Overload Breach letter at the weighbridge.
- Drivers will have two remedy options available:
  1. Correct the load off CBH premises and re-present for delivery,
  2. Forfeit the amount of grain in excess of the scheme mass allowance.
- To forfeit overloaded grain, you or your representative must sign the forfeiture section of the CDF paper form or accept the forfeiture in the CDF app at the point of delivery.
- Through Chain of Responsibility, it is the driver of the truck, regardless of who owns the grain, who has the option to forfeit overloaded grain or take the vehicle off-site.
- Forfeited grain will be held in the HMMS until the end of harvest. It will then be sold and the proceeds donated to charity.

**Calculating VRLs**

A VRL calculator is available on LoadNet under **Business Details > Vehicles**

**Further information**

Main Roads WA  
 Heavy Vehicles | Main Roads Western Australia  
[www.mainroads.wa.gov.au/heavy-vehicles/](http://www.mainroads.wa.gov.au/heavy-vehicles/)  
 Heavy Vehicle Help Desk – 138 486

Check HVS network access and plan your journey at  
 HVS Network Map – Mainroads WA  
[mrwebapps.mainroads.wa.gov.au/hvsnetworkmap](http://mrwebapps.mainroads.wa.gov.au/hvsnetworkmap)

**Collaborative  
Respectful  
Reliable  
Sustainable**

# We are CBH

## **Collaborative**

We play as  
one team



## **Respectful**

We treat  
everyone with  
care & respect



## **Sustainable**

We act to create  
a better future



## **Reliable**

We do what we  
say we will do





## SECTION 2

# Delivery

## 2.1 OUR DELIVERY AND WAREHOUSING TERMS

All deliveries to CBH are made under the CBH Delivery and Warehousing Terms. By tendering grain to CBH for storage, you agree to be bound by those terms. A copy of the CBH Delivery and Warehousing Terms is available on our website.

## 2.2 SAFETY ON SITE

CBH's safety vision is that everyone returns home safely at the end of each workday. We are committed to providing a safe, healthy and productive work environment for everyone.

Offensive behaviour, violence, aggression, bullying and harassment will not be tolerated at any CBH site. Treat everyone with care and respect.

We believe that all injuries are preventable and ask for your co-operation and support of the safety standards.

**If you breach the site safety rules, time penalties may be applied that will prohibit you or your vehicle from entering a CBH site for a specific period based on the severity and regularity of the breach.**

When on site, protect yourself and those around you by following these safety requirements:

### Personal Protective Equipment


Growers and visitors are required to wear sturdy, enclosed boots or shoes at all times.

To ensure the personal safety of people on site, the wearing of a fluorescent high visibility vest or shirt is a requirement for every person who enters a CBH site.

Please note that for the safety of our employees, hard hats are worn by employees and contractors wherever there is a risk of falling objects or head strikes. Growers and their contractors are strongly encouraged to wear a hard hat in these areas on site.

### Speed Limit

Please observe the speed limit at each site. A 20 km/h limit applies unless otherwise sign posted. Vehicle speed needs to be dropped considerably around weighbridges, sample platforms, grid areas and other zones where there may be people or equipment in the proximity. Please reduce speed in unsealed areas to minimise dust generation.

<p>Vehicle Safety</p>	<p>All road rules are to be complied with while on CBH sites. This includes those relating to electronic mobile devices, safe operating and braking of vehicles, and correct licensing and permitting of drivers and vehicles.</p> <p><b>When using CBH-approved applications (apps) on electronic mobile devices while in a vehicle at a CBH site, the vehicle/equipment must be stationary (all wheels stationary and park brake applied) prior to using the device.</b></p>
	
<p>Electronic Mobile Devices</p>	<p>Handheld operation of electronic mobile devices is not permitted when driving a vehicle.</p>
<p>Alcohol and Drugs</p>	<p>Alcohol and drugs compromise a safe working environment. It is important that while on a CBH site, you are not under the influence of alcohol or drugs.</p>
<p>Pedestrians</p>	<p>When driving through the site please watch out for pedestrians especially before moving your vehicle and driving around buildings and storages.</p> <p>There may be designated pedestrian demarcation on site, please take extra caution around these areas.</p>
<p>Smoking</p>	<p>Grain dust is explosive and smoking in operational areas near grids and grain storages is extremely hazardous and prohibited. If you must smoke, please ask the Site Manager for a designated smoking area provided on site and adhere to their instructions.</p>
<p>Hazards</p>	<p>CBH is committed to preventing hazardous situations and encourages everyone to be responsible for safety. All hazards, near misses and incidents should be promptly reported to the Site Manager.</p>
<p>Passengers</p>	<p>Due to workplace hazards and CBH's obligations under safety legislation, passengers, particularly children and animals, are required to remain in the vehicle while at CBH receival sites, unless instructed by CBH personnel.</p>
<p>Night Operations</p>	<p>When delivering at night, be observant for people hidden in shadows and low-light areas.</p> <p>When out of your vehicle, always remain close to your vehicle.</p>
<p>Rail Movements</p>	<p>Please follow all instructions from CBH personnel in relation to rail wagon movements. Look out for rail traffic and abide by warning and directive signs. Care must be taken when crossing rail lines within receival sites or depots.</p>

## Unsafe Vehicles

Under no circumstances shall trailers be raised without having the CBH Grid Operator visible.

All vehicles entering CBH sites need to be in roadworthy condition (fit for the task); this means regular inspections, services and repairs have been carried out as required to ensure that the vehicle is in safe condition.

This may include:

- Tyres
- Truck/trailers (full structure including A frames, Tarps)
- Hydraulic hoses
- Windscreens
- Indicators/lights
- Fuel tanks
- Trailers and tailgates are secured and grain is not leaking on site or public roads

CBH personnel will not sample trucks that pose a risk to their health or safety.

In the event of an oil or fuel spill on site, attempt to stop the flow and contact the CBH site staff for assistance in controlling and cleaning up the spill.

## Fumigation

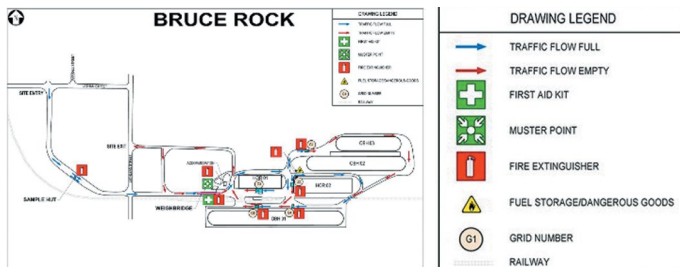
Please follow instructions from fumigators and also observe all fumigation signage at site. At no time can you enter a storage under fumigation or an exclusion zone that is in place (marked as a high-risk area cordoned off with yellow cones, signs or tape for fumigation activities).

### 2.2.1 TRAFFIC FLOW

All CBH sites have clear entry and exit points including signs to indicate traffic flow for the site. Note: All sites will have different traffic flows

Please observe the speed limit at each site. A 20 km/h limit applies unless otherwise sign posted. Site maps with traffic flow are provided within the CDF app so all drivers should read and be familiar with them prior to entering a CBH site.

There are also posters with site map and traffic flow displayed at sample huts and weighbridges.

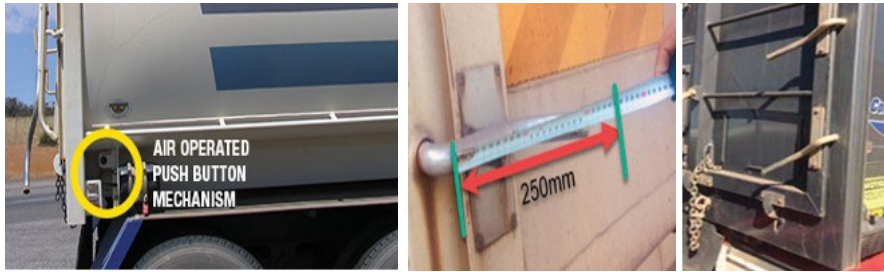


## 2.2.2 TAILGATE POLICY

CBH employees are only permitted to open CBH compliant air operated tailgates, activated by a push button release mechanism.

A compliant tailgate meets the following criteria:

- Air operated push button release mechanism on the right-hand side corner of the trailer, that is not located under the trailer body and can be opened without placing another hand on the trailer.
- All pressure bars are less than 250mm in length.
- Safety chains are installed and correctly secured.



Procedure to open a **compliant tailgate**:

- Driver applies brakes, exits cab, releases pressure bar/s with knocker bar (if not done before the grid), returns knocker bar to RPO / Plant Operator and returns to cab.
- CBH personnel activates push button to release tailgate.

Where a trailer does not meet the compliance requirements items stipulated above, the driver will be required to open the tailgate.

A tailgate will be deemed **non-compliant** if any of the following criteria exist:

- No air operated push button mechanism on the right-hand side corner of the trailer.
- Air operated push button mechanism is under the trailer body.
- Any of the pressure bars are longer than 250mm in length.
- No safety chains installed or not secured correctly.

Procedure to open a **non-compliant tailgate**:

- Driver applies brakes, exits cab, releases pressure bar/s with knocker bar (if not done before the grid), opens tailgate and returns to cab.

If a CBH employee decides not to open your tailgate, or if there is a malfunction, they will discuss with you the reasons why and their safety concerns. In these situations, we kindly ask that you work with them to ensure safe work practices.

**Drivers will close their own tailgates at all times.**

## 2.2.3 SIDE DISCHARGE TRAILERS

Side tipping trailers are **not approved** to deliver to CBH sites.

Side discharging trailers are **approved** to deliver to CBH sites provided they **meet the following** compliance criteria:

- The discharge doors are not to be more than 1.5m wide.
- The discharge doors are automated by way of self-opening and closing and do not require a person to enter the grid to open.
- The trailer is self-cleaning (no CBH employee or grower/grower driver is permitted to enter a trailer on a CBH site).
- The trailer is not to discharge on a Drive Over Grid (DOG).
- The trailer discharge rate is able to match the grid rate to be able to support site efficiency.

If you are unsure whether your side discharge trailer meets the CBH acceptance criteria, please contact your site's Area Manager to arrange for your trailer to be checked prior to delivery.

### 2.2.4 DISCHARGE GRID PROTOCOLS

At the discharge grid, the Grid Operator will use the following hand signals, and in limited places traffic light signals, to control vehicle movements. On the first discharge at a site, please speak with the Grid Operator to confirm signaling requirements.

Drivers are asked not to initiate vehicle movement until there has been a communication to do so from the Grid Operator. This will ensure that the Grid Operator is positioned within a 'safe zone' prior to vehicle movement.

When instructed by the Grid Operator to move at the grid, the driver must sound a short horn blast to alert CBH personnel and pause for three seconds before moving the truck.

#### GRID OPERATOR HAND SIGNALS

<p><b>1</b></p>  <p><b>STOP</b></p>	<p><b>2</b></p>  <p><b>TIP TRAILER</b></p>	<p><b>3</b></p>  <p><b>LOWER TRAILER</b></p>
<p><b>4</b></p>  <p><b>MOVE FORWARD</b></p>	<p><b>5</b></p>  <p><b>CLEAR TO LEAVE</b></p>	<p><b>KEY POINTS</b></p> <ul style="list-style-type: none"> <li>• No vehicle should be moved until instructed by the Grid Operator.</li> <li>• Drivers to sound a short horn blast for 3 seconds before moving.</li> </ul>

## 2.3 CARTER'S DELIVERY FORM (CDF)

A completed CDF (Carter's Delivery Form) is a legal requirement to deliver loads to CBH sites. It provides important information needed to correctly grade and store loads, so it is important that you discuss this information with the person delivering each load prior to leaving your property.

CBH encourages the use of Paddock Planner and the CDF app to make harvest deliveries easier, as well as many other benefits outlined in **Section 1.4**. Your Paddock Planner information automatically syncs to your CDF app, and you can add notes to a load for anyone delivering on your behalf.

For all deliveries please be aware of the following:

- Your responsibilities and accountabilities under the Chain of Responsibility Legislation when instructing the truck loader and driver – see **Section 1.8** and refer to the Main Roads WA website.
- Chemical Usage Declarations must be completed when submitting a CDF in the app or on the paper form. See **Section 2.3.4**.
- Load forfeiture for overloaded vehicles must be accepted or signed by you or your representative. This can be accepted in the CDF app or by signing the paper CDF form. See **Section 1.8**.
- When using the CDF App, you or your representative are required to “Accept Grade” when sampled and “Accept Weight” when being gross and tare weighed. By doing so you or your representative are accepting the sampler's analysis and assigned grade and/or the weights as captured by the weighbridge. Any disputes to the sample grade or weights should be addressed at the time of delivery as per the dispute options. See **Section 4.2**.

Any person falsely stating information on the CDF may commit an offence under the Competition and Consumer Act 2010 (Cth), the Fair Trading Act 2010 (WA), the *Bulk Handling Act 1967* (WA), and the Criminal Code (WA) and may be liable to prosecution and civil action.

CBH encourages the use of the CDF app for your harvest deliveries to minimise wait times at the sample stand and help monitor site performance with cycle times and trucks in queue available to view via the app. In-app notifications also keep you up to date with important changes during harvest in real-time. Using the CDF App makes harvest deliveries easier and more efficient for everyone. See Section 1.4.

### 2.3.1 COMPLETE AND SUBMIT A CDF

#### Using the CDF app

Please see **Section 1.4** on how to download and log in to the CDF app. Log in to the app and go to CDF from the bottom menu. A CDF can be submitted by you, or someone acting on your behalf. There are two ways to submit a CDF in the app:

- If submitting the first load of the day or from a new paddock, select the **CREATE NEW CDF** button. Fill out the truck consist and load information by selecting from the favourites or manually entering the information.
- If the load is exactly the same as the last load (i.e. deliverer, commodity, variety, paddock etc.) select the **COPY LAST CDF** button. You can still make changes to the load before submitting it. This option is only enabled after the first load of the day and will be re-set each day.

Once submitted, site staff will be able to view the load details and start preparing for the estimated time of arrival. You can submit a CDF offline and it will automatically submit once connection has been established, including at CBH Wi-Fi sites.

### Paper form

Paper forms are available from your local CBH office or sites. Fill out your load details on the paper form, sign it and hand it over to site staff on arrival. When completing the paper CDF, please note the following points:

<a href="#">Ink on the paper form</a>	As a legal document, the CDF must be completed in ink and not pencil.
<a href="#">Legible</a>	Please complete the CDF neatly using block letters.
<a href="#">Full Words</a>	Codes are not to be used. All information must be written in full.
<a href="#">Changes</a>	Any changes required must be initialled by the deliverer.
<a href="#">Retain a Copy</a>	Growers should retain a copy of each CDF for their records, especially if employing cartage contractors.
<a href="#">Declaration</a>	Every time a grower or grower's representative signs a CDF or submits one through the app, they agree to be bound by the CBH Delivery and Warehousing Terms current at the time. These are available from the CBH website, CDF app or Grower Service Centre.
<a href="#">Variety</a>	Correct declaration of the variety for delivery is essential. Deliveries will be randomly sampled and tested for varietal purity during harvest to ensure purity of product is maintained.

#### Please Note

CDF paper forms have no provision for the recording of load quality information. Load quality information is available on the weighbridge ticket or via LoadNet. Should you require load quality information while in the sample hut, please ask the sampler to inform you verbally. Load results may be written down by the sampler on a blank piece of paper, but they will not be signed by the sampler or carry information that links the results to that load.

### 2.3.2 MULTI-LOAD DELIVERIES

When a truck has multiple grain types, deliverers, paddocks or a combination of these in separate trailers/bins, it is a multi-load. A separate sample analysis and CDF may be required for each load parcel.

Multi-load deliveries will differ depending on the site flow. If a vehicle with multi-loads is overloaded, the first load discharged will forfeit the overloaded amount.

### Sample First Sites

Each individual load can be sampled and assigned a load number at the sampling stage. Each load is grossed, discharged and tared separately, with the tare weight of the first discharged load becoming the gross weight of the second load.

- Sample first and second load separately.
- Weigh entire truck.
- Discharge first load.
- Weigh entire truck.
- Discharge second load.
- Weigh entire truck.

### Weigh First Sites

Each individual load is assigned a load number before the gross weight is captured and before sampling. Each load is grossed, sampled, discharged and tared separately, with the tare weight of the first discharged load becoming the gross weight of the second load.

- Weigh entire truck.
- Sample first and second load separately.
- Discharge first load.
- Weigh entire truck.
- Discharge second load.
- Weigh entire truck.

### 2.3.3 MULTI-VARIETY DELIVERIES

When delivering multiple varieties within a load, the grade can only be as high as the highest grade that any of the included varieties could achieve. Go to the Receiving Standards page on our website to view the Variety Grades booklet [www.cbh.com.au/harvest/receiving-standards](http://www.cbh.com.au/harvest/receiving-standards). For example:

- A hard wheat variety is mixed with a noodle wheat variety, FED1 will be the highest grade the load can achieve, as both hard and noodle varieties can achieve FED1 when delivered separately.
- A hard wheat variety mixed with an APW wheat variety, APW1 will be the highest grade the load can achieve.

If mixing varieties that attract End Point Royalties (EPR) with other varieties, payment deductions and other EPR paperwork should be checked carefully to ensure that the correct payments have been made.



### 2.3.4 CHEMICAL USE DECLARATION

On delivering each load of grain to CBH, you or your representative are required to complete the Chemical Usage Declaration section in the CDF.

If you cannot meet the requirement for an eligible delivery, the load will be treated as having a Level One Contaminant and will be ineligible for delivery.

The following declarations are current as at the time of publication:

#### General declaration

To confirm each load as eligible for delivery, growers will need to complete a declaration that the load has either not been treated with chemicals or has been treated in compliance with label usage requirements.

**ADD CDF**

Chemical usage declaration

1. This load has not had a pre-harvest application of chemicals; or any chemical application has been in compliance with applicable chemical label requirements.  **Load eligible for delivery.**

2. BARLEY only. This load contains grain that has had a pre or post emergence application of IMIDAZOLINONE (IMI) chemicals.  **Load eligible for delivery.**

3. BARLEY only. This load contains grain that has had a pre-harvest application of GLYPHOSATE chemicals.  **Grade limitations apply.**

[Add another load to this delivery](#)

**+**

#### Imidazolinone (IMI) treated barley

Specific for the application of imidazolinone herbicides (IMI) on Spartacus CL, Maximus CL, Scope CL, Commodus CL, and Zena CL varieties for the 2023/24 growing season.

Please note there will not be a separate segregation for IMI-treated barley. Declaring IMI treatment will provide us with information to understand the impact on the supply chain in the future.

#### Glyphosate on barley

For barley only, please declare if you have used a pre-harvest application of a glyphosate product. Declared loads will be graded as BFDEC.

#### Misdeclaration

If you are aware of a delivered load that was incorrectly declared, please inform the GSC as soon as possible.

Any person falsely stating information on the CDF may commit an offence under the Competition and Consumer Act 2010 (Cth), the Fair Trading Act 2010 (WA), the Bulk Handling Act 1967 (WA), and the Criminal Code (WA) and may be liable to prosecution and civil action.

## 2.4 GRADE YOUR LOAD

CBH grades each load in accordance with receival standards. See **Section 7**.

After assessment of the physical grain and the information contained on the CDF, the load will be assigned:

- A Load Grade – the grade as assessed at delivery and that you are entitled to sell.
- A Storage Grade – for CBH purposes, the grade which the grain is physically stored on site.

Due to Quality Optimisation, wheat deliveries will be assigned additional information:

- An Optimisation Class will be displayed on the CDF, which represents the class within which you can quality optimise.
- A Highest Grade at Site field will be shown on the CDF to indicate the highest grade available on site at the time of delivery and represents your optimisation ceiling or Service Cap.

Please be aware of the following factors that may influence the grading of your load:

- Available Services – the available services at each receipt point will affect the highest grade you can achieve for your grain.
- Variety – for some commodities the variety delivered may affect the load grading.
- Quality Test Results – protein, screenings, moisture, oil content and a range of other test results will influence the final grading of a load.

### **2.4.1 RETENDERING**

It is you or your representative's choice whether to re-tender a load where it does not meet your expectations in terms of the grading result. When re-tendering, please take note of the following:

- Loads that have been determined to be contaminated cannot be re-tendered under any circumstance.
- As a matter of courtesy to other deliverers in the queue, please leave the site and join the rear of the queue.
- If there is no queue, then the load may be re-speared without leaving the site.

CBH reserves the right to refuse re-tendering for any grade or quality attribute in circumstances where it is deemed necessary to protect the overall stack value for all growers or to maintain site efficiency.

If this occurs at a site, you will be advised with details at least 24 hours prior to commencement.

### **2.4.2 VOLUNTARY DOWNGRADES**

You or your representative have the option to accept eligible lower grades other than the highest grade available/achieved. This is known as a voluntary downgrade. Reasons you may elect to accept a lower grade include:

- The service on site is temporarily unavailable e.g. mechanical breakdown.
- The service on site has long queues.
- You may have specific Sales Contract requirements.

You are unable to downgrade after delivery. If the service is temporarily unavailable and you do not wish to downgrade then use the Remote Sampling service to deliver to an alternative site.

CBH cannot be held responsible should you or your representative claim to be unaware that their actions may have a negative outcome on payments. It is therefore important to discuss this voluntary option with your representative delivering your grain.

### **2.4.3 REMOTE SAMPLING**

Remote sampling allows you to have your load sampled and graded at one site and confirm the grade and delivery of that load to another site.

When a load is remote sampled, it is 'live' at the destination or receiving site in real time. This means you can take advantage of Active Stack Management (ASM) and Extended Standard Tolerance (EST) available at the receiving site at the time of being sampled.

Advise the CBH sampler that you want a remote sample before or after the load has been sampled. Any load that is remote sampled must be delivered in the same day and cannot be held overnight. A sealed REMGSS sample must be received by the weighbridge officer at the Destination Site, for the load to be valid.

All Community Sample Stands will operate using remote sampling. Where remote sampling is not available due to systems failure, the Certified Load process will be used as a manual back up.

### Remote Sampling and Falling Numbers

Remote Sampled loads are subject to Falling Number assessment where active. Refer to the following table:

Sending Site Falling Numbers	Destination Site Falling Numbers	FN Test conducted at
Active	Active	Sending Site
Active	Inactive	Sending Site
Inactive	Active	Destination Site

The result of the Falling Number assessment at the Destination Site may change the initial Remote Sample assessment.

If the Falling Number result from the GSS sample is within specification, the truck can proceed to the weighbridge as normal. If the Falling Number result is not within the required specification, the load is regraded as per the Destination Site Falling Number result.

The Remote Sample is void if the grower elects to be resampled or reassessed for Falling Number at the destination site.

## 2.5 WEIGH YOUR LOAD

Please remember the following points when approaching and stopping on the weighbridge:

- Drive slowly.
- Check the vehicle is positioned correctly on the weighbridge.
- Check that the calculated weight is correct.

If the vehicle is overloaded under the Harvest Mass Management Scheme or the Accredited Mass Management Scheme, then you have two options (see **Section 1.8**):

1. Correct your load off CBH premises and re-present for delivery; or
2. Forfeit the amount of grain in excess of the scheme mass allowance.

### 2.5.1 WEIGH YOUR LOAD USING AN AUTOMATED WEIGHBRIDGE

At automated gross and tare weighbridge sites, there are controls in place to assist with weighing your vehicle (cameras, traffic lights and position sensors). This season, automated weighbridge tickets will be email only.

Please remember the following points when approaching and stopping on the weighbridge:

- Stop ahead of the weighbridge and wait for the traffic light to be green.
- Check the weighbridge display is reading 0.00t.
- Drive slowly onto the weighbridge.
- Check the vehicle is positioned correctly on the weighbridge.
- Follow the prompts on your CDF app when your vehicle is stationary.
- Check that the calculated weight is correct.

If the vehicle is overloaded under the Harvest Mass Management Scheme or the Accredited Mass Management Scheme, then you have two options (see **Section 1.8**):

1. Correct your load off CBH premises and re-present for delivery; or
2. Forfeit the amount of grain in excess of the scheme mass allowance.

There is a program in place to audit vehicles to ensure that declared consist information is correct.

## 2.5.2 WEIGHBRIDGE TICKETS

A weighbridge ticket is provided with each load delivered. It is your delivery receipt and CBH's acknowledgement of grain received. It specifies quality, quantity, type, variety and grade of the load delivered. Payments to growers are based on this information.

You and your drivers can receive the weighbridge ticket electronically (email). All load history is retained in the CDF app and LoadNet, and a copy of the weighbridge ticket can be emailed at any time.

It is important to double check all information on the weighbridge ticket to ensure it is correct prior to leaving the CBH site.

## 2.6 CORRECT YOUR DELIVERED LOAD

Changing details of a delivered load can be a costly and time-consuming exercise. Errors can be prevented by ensuring delivery information, grades and weights are correct at the time of delivery.

**It is your or your representatives' responsibility to ensure that delivery details on the CDF and weighbridge ticket are correct.**

Where errors have been found, you need to complete a Load Correction Request via LoadNet as soon as possible and before load nomination. Go to **Loads > Load Correction** then select **Declaration of Legal Ownership** or **Change Load Details**.

**CBH LoadNet** MY DELIVERY ACCOUNTS JOANNE SMITH (2144756) LOGIN

SITES LOADS NOMINATION CONTRACTS MARKETING FINANCIAL BUSINESS DETAILS HANDBOOKS & FORMS

Loads / Load Correction Account: 32970824 Grower & Co A

REPORT OPTIMISATION

1 Load Correction 2 Load Details 3 Submit Correction Request

Please Note that only TRUCK OVERLOADS changed. if you would like to rectify, please contact the Grower Service Centre on 1300 199 083.

Select the option which BEST DESCRIBES YOUR LOAD CORRECTION: OPTED IN UN-NOMINATED LOADS SUMMARY

Load Nomination Corrections  
Choose this option if loads have been nominated incorrectly. This includes the incorrect acquire, payment method, contract number, destination site or if the wrong loads were nominated.

Declaration of Legal Ownership  
Choose this option when a load or loads have had the Deliverer information incorrectly declared on the Carfers Delivery Form or in the app.

Change Load Details  
Choose this option if the Load's grade, variety, property or other load details recorded are incorrect.

Previous CANCEL Continue

## 2.7 DELIVER GRAIN POST-HARVEST (AFTER 1 MARCH)

A late grain receival service is available for grain received after 1 March each season.

If you are interested in delivering grain post-harvest, please contact your Area Manager for further information on eligibility criteria and benefits.

The procedures detailed in these guidelines enable fast and efficient access to the CBH system outside of the normal harvest period.

If you are still harvesting and delivering to sites which remain open for grower receivals, these guidelines will not apply. These guidelines apply for all grain deliveries until the new crop receival season.

### Pre-Delivery

If you are intending to make a late delivery to CBH you will need to call the local area contact, Port or Metro Grain Centre (MGC) to advise of your intended delivery details including commodity and approximate tonnes for delivery.

There are three options to deliver grain:

- **No chemical application declared – post-harvest**  
Where grain has not been treated with chemicals post-harvest, loads will be sampled and graded using normal grain receival standards and procedures. A CDF will need to be provided with the load. Closer scrutiny of contaminants and live insects will occur which may require additional spears per load. If the load is found to be contaminated or under-grade, the load will be rejected and there will be no re-tendering of the load permitted.
- **Declaration of phosphine treatment**  
Where the grain has been treated with phosphine, a pre-delivery sample is not required. The load will be tested for the presence of phosphine prior to being sampled. Where phosphine is detected, the load will be considered as contaminated and will not be deliverable to CBH. Re-tendering of the load will not be permitted.  
If no phosphine is detected, the load will be sampled and graded using normal grain receival standards and procedures.
- **Declaration of chemical application – post-harvest**  
Where chemicals have been applied to the grain post-harvest (excluding phosphine), you will need to provide a pre-delivery sample to CBH for testing prior to delivery.
  - i. Collect a 1kg representative sample from each on-farm storage that grain will be delivered from. If the grain is from more than one storage, clearly mark the storage ID on each sample.
  - ii. Complete a Pre-Delivery Sample Analysis form available from LoadNet, sign and attach it to the sample. Pay particular attention to providing the intended delivery details, approximate tonnes for delivery and the treatment details section of the form.
  - iii. Deliver the sample to the local CBH area contact or direct to:
 

Australian Grain Centre  
Pre-delivery Sample  
700 Abernethy Road  
FORRESTFIELD WA 6058

## Sample Equipment

CBH can loan equipment to collect your sample. You can request and collect equipment from your local CBH district office.

## Sample Results

All samples are tested at the Australian Grain Centre (AGC) in Perth. You will be contacted with the sample results within ten (10) business days of receipt of the sample at AGC.

## Delivery

Please contact the local CBH district office or MGC to confirm site operating hours. All loads must have a completed CDF provided on delivery.

A sample will be taken from each load delivered to test for chemical residues.

If the sample results are positive for chemical residues (level 1 contaminant) further deliveries will be halted and the contaminated loads process will apply. Further deliveries will not be allowed without the provision of a pre-delivery sample. You may also be liable for contaminated load delivery charges and/or financial penalties.

At any time CBH may request a pre-delivery sample.

Remote sampling and certified loads may be available if approved by the Area Manager.

### Important

Under Harvest Mass Management Scheme rules, deliveries from 1 March each year DO NOT receive any tolerance above their safe legal limits. AMMS can be used by relevant permit holders.

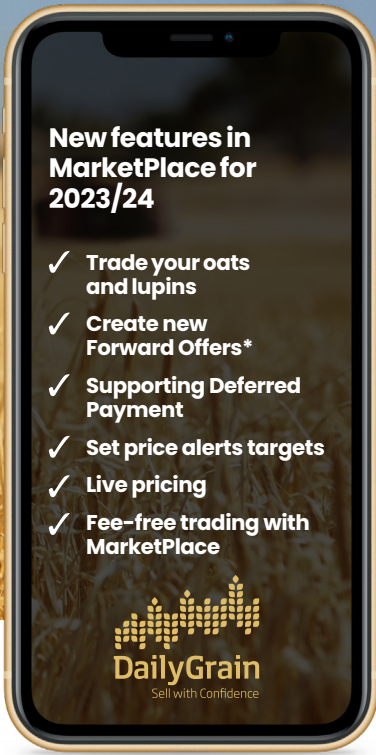
There will be no active stack management or extended standard tolerances available to late deliveries.

There will be no moisture management services available to late deliveries.

There will be no Quality Optimisation available for late deliveries.

## Charges

Charges apply to all grain delivered from the 1 March. Please refer to the fees listed in **Section 6** of this guide.



## New features in MarketPlace for 2023/24

- ✓ Trade your oats and lupins
- ✓ Create new Forward Offers\*
- ✓ Supporting Deferred Payment
- ✓ Set price alerts targets
- ✓ Live pricing
- ✓ Fee-free trading with MarketPlace



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---

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\*Forward Market Web App only



To learn more visit [dailygrain.com.au](https://dailygrain.com.au)  
or call **(08) 9416 6244**



## SECTION 3

# Post-Delivery

### 3.1 QUALITY OPTIMISE YOUR WHEAT

Quality Optimisation (QO) is an online system that provides you with more flexibility and control over your wheat quality through virtual blending.

#### Eligible Loads

To be eligible for optimisation, wheat loads must:

- Have been grown in the current season.
- Meet and satisfy the receival standards in the applicable shipping port zone.
- Have a screenings result equal to or less than 10%.
- Have a falling number equal to or greater than 300 seconds.
- Not have been optimised previously, whether in full or partially.
- Not have been sold or transferred or outturned, whether in full or partially.

#### Optimisation Rules<sup>1</sup>

To help CBH manage the risk of QO across the network, the following rules apply:

- All loads in a Lot must be from the same zone.
- All loads in a Lot must be from one grower (deliverer) entity or share farm.
- Loads must be optimised prior to the zone based deadlines.
- An optimisation cannot be reversed once any part of a load in an optimised Lot is sold or transferred.
- All optimised loads will be physically transported through the CBH system.
- An optimised load cannot be used as part of a Grower Outturn Request.
- An optimised load cannot be sold using CBH Site Select.

<sup>1</sup> Please refer to the *CBH Delivery & Warehousing Terms and the Quality Optimisation Rules*, available on the CBH website, for the full set of terms associated with QO.

#### Optimisation Limits

To protect the outturn quality and integrity of your wheat internationally, the following limits will be applied:

- The highest grade on site at the time of delivery is the highest grade a load can achieve, if optimised. This is referred to as the 'Service Cap' in the Optimiser.
- Mixed variety loads will default to the variety with the lowest class.
- A load must be optimised within a class, except Hard varieties which can be optimised to APW.



- Grades can only be optimised where the load meets minimum protein: H2 min 10.5%, APWI min 9.5%, ASW9 min 8.8% and ANW1 min 8.5% and max 12.5%.
- An optimised Lot must meet the Optimised Lot Standards (max 3.5% screenings, min 76 hectolitre weight and max three frosted kernels).
- Optimised Lots can be created with whole loads or part loads.
- For grades H2, APWI and ASW9, Optimised Lot Standards for protein are min 11.7% (H2), min 10.7% (APWI) and min 9.2% (ASW9).
- H1, APW2, APWN, and AUH2 are not achievable via optimisation, which means you can only optimise out of these grades and not into them.
- The maximum number of splits allowable per grower is one third of loads delivered.
- AWWT can be optimised to ASW1, AGP1 & FED1 depending on the quality of the load, to allow growers the option of opting out of the trial grade AWWT. Note the optimisation limits for AWWT being optimised to ASW1, AGP1 or FED1 are as per the receival standards for each of these grades.

### Loadnet Optimiser

LoadNet Optimiser allows growers to virtually blend their wheat manually or automatically.

With the manual option, you can drag and drop individual loads into a 'Lot' within the LoadNet Optimiser, which will calculate the effect of blending these loads together, until you achieve an outcome on value or quality with which you are satisfied. The automatic option will create scenarios for the loads that you select based on either grain quality or dollar value. It calculates how many Lots and the combination of loads in each Lot.

Once you have optimised your wheat, it will be available as a Lot for you to sell to an acquirer. Once you have sold or transferred the Lot, whether in full or partially, you cannot reverse the optimisation. Contact the Grower Service Centre for assistance.

## 3.2 CONTRACT AND NOMINATE YOUR GRAIN

You are able to nominate (sell) grain to a number of marketers and payment methods for various commodities. Prior to nominating, you will need the following information:

- The marketer to whom grain will be sold.
- The payment method<sup>1</sup> that is provided by the marketer, and chosen by the grower, or the grain contract number.
- The destination<sup>2</sup> site.
- The loads that are to be sold.

<sup>1</sup> If a grain contract is in place with an acquirer, the payment method should be 'contract'.

<sup>2</sup> The destination site will be the Port unless you are utilising the Site Select services.

As there are many marketing choices available during the harvest period, it is important to ensure the correct options are selected when using LoadNet to nominate grain.

**You need to have a contract in place prior to nominating to that contract. If you require assistance with contracting and nominating your grain, please contact the Grower Service Centre or your local Business Relationship Manager.**

Marketers	There are many different grain buyers in the marketplace. You should discuss marketing options and the correct relevant selections within LoadNet with your chosen marketer. Grain can only be nominated to a marketer who is registered <sup>1</sup> with CBH. Please note a marketer must have their services switched on to receive your nomination request.
Payment Methods	<p>Marketers may register<sup>2</sup> one or more payment method with CBH. The terms and conditions of each payment method may vary for each different acquirer. Common payment methods are shown below.</p> <ul style="list-style-type: none"> <li>• <b>Pool<sup>3</sup></b> (including marketer specific pool option products). Generally a pool is an openly available marketing option where grain is collectively marketed and payments distributed over a period of time. There are various pool product options marketed under different brand names and terms. Your marketer will be able to advise what to select when nominating to ensure correct delivery into the chosen pool type.</li> <li>• <b>Contract</b> (includes cash contracts and contracted pool deliveries). A contract is a formal agreement between the marketer and the grower. A contract number should be provided and entered into LoadNet when prompted. Keep track of tonnages delivered into each contract and split loads if required to finalise each contract.</li> </ul>
Site Select	The Destination Site drop down determines whether you are nominating to the Integrated Supply Chain or to Site Select. If you select a port, then you are choosing the Integrated Supply Chain. Only destination sites that are valid for your available loads will appear in the Destination Site drop down. These include valid ports and Site Entitlement sites at which you have un-nominated grain.
Direct to Vessel	<p>When nominating to Direct to Vessel (DTV) services, you may need a specific DTV Contract number from your marketer. In LoadNet you will need to choose the DTV marketer entity from the Nomination List. This will be a sub-entity of the main marketer account e.g. CBH Group – Direct To Vessel.</p> <p>Only loads delivered to Port or approved Overflow Sites and nominated within the marketers specified window will be eligible for DTV rebates. LoadNet will also prompt you during the nomination process.</p> <p>If you are unsure of the Direct To Vessel nomination window for your grain, please contact your participating marketer directly. The product is designed to be dynamic, so always refer to the CBH website for up to date information and FAQs, or call Grower Services.</p>

<sup>1</sup> If the marketer that you want to sell your grain to is not visible on LoadNet, you will need to contact them for further information.

<sup>2</sup> If an acquirer's payment methods are not visible during nomination, you will need to contact them for further information prior to nomination.

<sup>3</sup> Forward contracted pool deliveries should be nominated as 'contract' with a contract number.

### 3.2.1 CORRECT A NOMINATION

It is your responsibility to ensure that load nomination details in LoadNet are correct.

If you nominate incorrectly, you must obtain approval from the marketer prior to CBH cancelling or amending the nomination. You can request a load correction via LoadNet by selecting **Loads > Load Correction**, then **New Load Correction Request**. Submitting the online form is not a guarantee that the request can be completed, but you can always call the Grower Service Centre for assistance throughout the process.

### 3.3 TRANSFER GRAIN TO ANOTHER GROWER

To transfer grain to another grower, you (the transferor) will need the eight-digit CBH account number of the intended recipient (transferee). Grower to grower transfers can be completed online via LoadNet under the nomination tab.

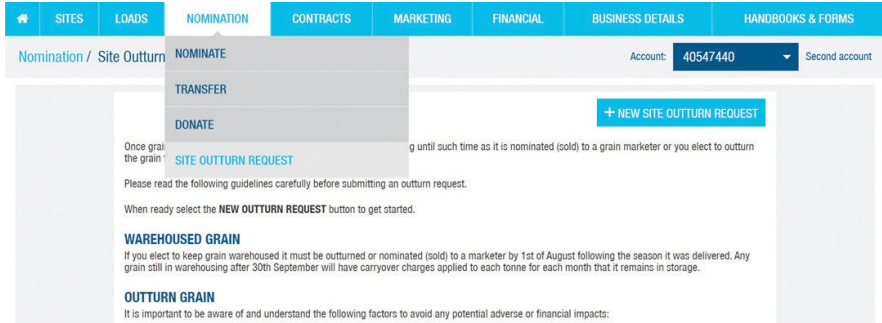
Delivery charges will be invoiced to the transferor. All other charges incurred post transfer (i.e. storage, freight and outturn charges) will be invoiced to the recipient.

This option can also be used to split loads delivered under a share farming arrangement prior to optimisation and/or nomination.

### 3.4 OUTTURN YOUR GRAIN

Grain delivered to CBH remains in the CBH system until it is nominated to a grain marketer or is required for your personal outturn purposes. Carry over charges will apply to grain delivered this season that is kept in storage after 31 July 2024. See Section 6 for charges.

If you would like to outturn your grain, you can submit a request online in LoadNet. Go to [Nomination > Site Outturn Request](#).



CBH prioritises domestic outturn services at Domestic Priority Sites when possible. Before making an outturn request, it is important to be aware of and understand the following to avoid any potential adverse financial or operational impacts.

<b>Movements</b>	Warehoused grain may be moved from the original site of delivery during the year. If movement has occurred, CBH will provide alternative site options for outturn.
<b>Freight</b>	Charges will be based on the freight differential between the receival site and the outturn site. A rebate will be paid to the grower if the grain is moved further from port than the delivery site. A payment will be incurred by the grower if the grain is moved closer to port than the delivery site. Freight rates are published on the CBH website and subject to change.
<b>Quality and Entitlement</b>	You can outturn the total net quantity of your warehoused tonnage after shrink has been applied. The quality of the total warehoused amount will be outturned to the applicable receival standard for the requested grade. Testing will be conducted on the aggregate of tonnes outturned and not individual loads. Optimised loads cannot be used as part of an outturn request. If outturn is required for optimised loads, a request to 'un-optimise' the loads must be made as part of the outturn request.
<b>Collecting Grain</b>	Once an outturn site and timeframe is agreed, CBH will transfer the requested tonnage into 'warehoused ownership' for outturn. Please book an outturn day/time within the allocated timeframe and prior to its Expiry Date with the CBH Site Contact Person provided on your completed Grower Outturn Request. The contract/release number must be provided to site personnel when grain is collected.

**Outturn Expiry**

Each request for outturn will be allocated a timeframe based on the outturn site activities with an Expiry Date. Neither CBH nor a grower can change or amend an outturn request during this timeframe. After the expiry date has passed, the associated contract/release number will be invalid. If an outturn is not fully completed within the allocated timeframe, CBH will transfer any residual amount of 'warehoused account' tonnes back to your un-nominated entitlement. If further outturn is required, you will need to submit a new outturn request at which point the outturn site may be changed at CBH's discretion.

**Notice Period**

Outturn requests must be provided at least 10 business days prior to the date on which the outturn is proposed to commence.

Once your request has been approved, CBH will confirm the contract/release number. You can then arrange a pick-up slot with the local site contact provided on the form.

You will be invoiced directly for all outturn charges. Please refer to the fees listed in **Section 6**.

**3.5 DONATE YOUR GRAIN TO CHARITY**

Growers have the option to donate grain entitlement or the proceeds of a grain sale to a charity. Only charities that are registered to deliver grain to CBH in their own right can receive grain entitlement. The original Deliverer is liable for any delivery and storage charges up to the point of transfer. Future storage, freight and outturn charges will be invoiced to the recipient of the grain (the charity). To complete the donation of grain entitlement, please select 'Transfer' from the Nomination menu in LoadNet.

To donate grain to a non-delivering charity, the Grower will need to contact either a representative of the charity or the Grower Service Centre (Freecall 1800 199 083) to obtain a Cash Contract in the charity's CBH Account Number. Once a contract has been created, the donating grower can then nominate the grain entitlement into the contract via the 'Donate' menu item, found in the Nomination menu in LoadNet.

## SECTION 4

# Feedback and Disputes

### 4.1 YOUR FEEDBACK

We welcome all types of feedback. Please contact the Grower Service Centre on 1800 199 083 or email [growerservicecentre@cbh.com.au](mailto:growerservicecentre@cbh.com.au) to provide feedback. The GSC will escalate feedback where necessary and ensure all queries and comments are responded to in a timely manner.

#### 4.1.1 LOCAL BIN REPRESENTATIVES (REPS)

At least one Bin Rep will be appointed at your site pre-harvest meeting to enable a direct channel for site-specific feedback during harvest.

Bin Reps will liaise closely with senior site personnel to speak with local growers on operational issues. Please contact your local CBH office in **Section 8** for more information on Bin Reps.

#### 4.1.2 POST-HARVEST REVIEW MEETINGS

Following harvest, CBH will conduct post-harvest review meetings. This is an opportunity for your local Bin Rep and CBH employees to provide feedback on what went well and what requires improvement for next harvest.

The information gathered in the meetings will be used to guide ongoing investment in the network and to continually improve your service.

### 4.2 DISPUTE RESOLUTION PROCESS

#### 4.2.1 SAMPLING DISPUTES AT DELIVERY

It is your or your representative's responsibility to understand the sampling process at the time of delivery. There are dispute options available to you at point of delivery to:

- Allow for variability within the grain,
- Allow for equipment calibration tolerance, and
- Challenge the sampler's/CBH's sample assessment.

Understanding the sample analysis results and assigned grades, and using these dispute options at the time of delivery will return a quicker and easier outcome. Disputing sample results post-delivery is not recommended and will be handled on a case-by-case basis.

You are encouraged to use the options outlined in our procedures in situations where there is legitimate doubt and uncertainty over initial sampling results.

Please be aware that overuse of these options will slow the sampling process and reduce the effectiveness of monitoring the accuracy of overall sampling processes at a Zone level.

**All dispute analysis results are final.**

### Infratec Re-assessment Procedure

Infratec results may only be disputed using the Infratec Re-assessment Procedure or the Official Dispute system. If a grower is dissatisfied with the initial Infratec result, and this result is within 0.2% of the target result, or within 1 (not 0.1) whole graduation (e.g. 55 when the limit is 56 for colour), a repeat Infratec assessment is acceptable. The process is as follows:

1. The re-sample must be taken from the representative sample bucket.
2. The re-sample result is final and the load will be graded on this result.
3. The re-sample result will provide a totally new result for all Infratec results including moisture, protein, colour (barley) and oil (canola).
4. The results cannot be separated – if the moisture is being re-assessed, so will the other parameters (e.g. protein).

For any other analysis not provided by the Infratec, you may CHOOSE ONLY ONE of the following options to dispute the results.

### Average System

The average system is only an option for parameters that are counted, e.g. stained grain count, type 7B seed count etc. The process is:

1. The results from the first sample are kept.
2. The sampler draws two new half-litre samples from the initial sample bucket taken from the truck and checks each new sample for the defect under dispute.
3. The three results are added together and divided by three (3) to give a final result.
4. Three samples must be used and the result is final.

The Average System is not available for results produced by the Infratec, electronic balance, Agtator, Aerovac or Falling Numbers machine.

### Unofficial Dispute

You or your representative can request an Unofficial Dispute Sample when you disagree with the sampler's subjective analysis or sampling process (or any electronic balance result where the captured weight was below 0.5 grams) at the time of delivery. Only loads that can be received can be Unofficially Disputed. This sample is re-analysed and re-graded by the local CBH office or the Australian Grains Centre (AGC) in Forrestfield. You are encouraged to use this system if there is doubt about the analysis. The process is:

1. The defect requiring verification is placed inside a bag which is placed inside a second bag with the remainder of the half litre, making sure all other defects removed are returned to the half-litre sample.
2. Growers have the option to have the sample adjudicated at either the local CBH office or the AGC.
3. The load will be received as assessed by the sampler and re-graded post-delivery, if required, as assessed by the local CBH office or AGC.
4. Growers and samplers will be advised of the results once assessment is complete.
5. The result is final.
6. There is no charge for this service.

## Official Dispute

The Official Dispute option allows you to obtain a second opinion external to CBH on the sampling of your load and continue with your delivery. The process is:

1. A new representative sample is drawn from the truck in the presence of the grower or the grower's representative and divided into three equal sub-samples. The grower is required to send one sample for independent assessment to the Department of Primary Industries and Regional Development (DPIRD). The other two samples are retained by CBH.
2. An official dispute is not processed until the grower's sample and payment is received by DPIRD. Growers should check with DPIRD on the details of this charge.
3. The load will be received as assessed by the initial sampler and re-graded if required and as assessed by DPIRD.
4. The cost of this option is to be paid in full by the grower.
5. The result is final.

Official disputes may be carried out on any assessment which affects payment.

Only loads that can be received at the site of delivery can be disputed with the Official Dispute processes.

### 4.2.2 POST-HARVEST AND CHEMICAL RESIDUE DETECTION DISPUTES

Load related samples collected at time of delivery may be tested post-harvest for chemical residues, genetically modified organism presence and/or varietal misdeclaration.

You will be notified of post-harvest assessment results and charges incurred from post-harvest assessment.

You must advise CBH in writing if you wish to dispute assessments and/or charges in accordance with the Delivery and Warehousing Terms.

### 4.2.3 OTHER DISPUTES

If you have a dispute in relation to CBH's obligations under the Delivery and Warehousing Terms or charges levied against you, you must provide CBH with written notice in accordance with our Delivery and Warehousing Terms. You must provide notice to CBH within 10 business days of becoming aware of the facts giving rise to the dispute or prior to the due date on the invoice.

All disputes should be sent to the Grower Service Centre via email at [growerservicecentre@cbh.com.au](mailto:growerservicecentre@cbh.com.au)



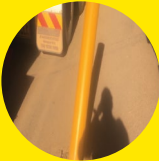
IMPORTANT



# Staying safe this harvest

Please continue to report safety issues, hazards and incidents so we all go home safe at the end of each day.

**We encourage growers and all drivers to review the site safety rules in Section 2.2 of the Operations Harvest Guide**



Ground Level  
Vehicle Strikes



Trailer  
Rollover



Overhead  
Powerline Strikes



Spills  
(Diesel / Hydraulics)



Equipment  
Failure

## Speed Limits and Traffic Flow

- 20km/hr applies unless otherwise signposted
- Follow site traffic flow
- Check CDF App or at weighbridge for site map
- **DO NOT** enter or drive through exclusion zones marked with cones, signs or danger tape.

## Ground and Overhead Vehicle Strikes

- Positive communication at sample sheds, grids and weighbridges
- When tipping and raising trailers, ensure you are clear of the roof and obstacles
- Lower tailgate and sound horn before moving off grid
- Approach sample shed, weighbridge and grids and negotiate corners with caution.

## Line of Fire and Hazard Awareness

- Be aware of:
  - areas of uneven or slippery ground, particularly when accessing your truck
  - Pinch points and energy release from tailgates
  - Pedestrians moving around site.

## Safe Vehicles

- Ensure your vehicle is roadworthy, compliant, fit for the task and maintenance up-to-date
- Check trailer connections, structural components, tarps, hoists, A-frames and fuel tanks
- Pre-start and check vehicles each day before travelling to a CBH site.

## Safe Vehicle Operation

- When using the CDF app on site, ensure your vehicle is stationary, park brake applied and hands off the wheel
- Ensure brakes are applied when stopped, particularly on grids
- When using fixed ladders (including on trailers) maintain 3 points of contact at all times when inspecting equipment or conducting other short term minor tasks.
- Be aware of slips, trips and falls on uneven walking surfaces and on access and egress from trailer A-frames

## Electronic Mobile Devices

- Handheld operation of electronic mobile devices is not permitted when driving a vehicle.

Follow directions, collaborate and be respectful to each other.

[cbh.com.au/harvest/safety-on-site](http://cbh.com.au/harvest/safety-on-site)



## SECTION 5

# Grain Quality

### 5.1 CONTAMINATED LOADS

CBH is committed to quality assurance and food safety across the supply chain. We implement and maintain certification for several management standards including ISO9001 (Quality Management System), HACCP Codex (Food Safety) and the International Sustainability and Carbon Certification (ISCC).

Deliveries found to be contaminated will not be accepted at CBH sites and, where the contamination is found at the discharge point, the grain will be returned to the grower.

CBH reserves the right to reject any delivery that contains any commercially unacceptable contaminant or has any inherent vice or feature that would affect the ability of CBH to outturn the grain at the grade in respect of which the grain is received by CBH.

CBH will issue contaminated load charges post-delivery to recover the cost of managing contaminated loads delivered or tendered for delivery. If a load containing contaminants is knowingly delivered, then the grower will be charged under the provisions of the *Bulk Handling Act 1967* (WA).

#### Level One Contaminants

Level one contaminants that cannot be removed and constitute a significant food safety or quality risk include, but are not limited to:

- Chemical residues
- Fertiliser
- Ball smut (wheat)
- Pickled grain
- Dyed grain
- Tainted grain (including eucalyptus)
- Dryacide treated grain
- Glass/hard plastics
- Rodent baits

Delivery of a level one contaminant automatically stops all future deliveries until an on-farm visit and investigation has been conducted by CBH and the grower/deliverer has been cleared to recommence deliveries. Load contamination charges will apply. Please refer to **Section 6** for details.

### Level Two Contaminants

Level two contaminants that pose a food safety or processing hazard and can have a significant impact on the integrity of the supply chain include, but are not limited to:

- Animal residue or excreta
- Musty grains (oats, barley)
- Live grain insects
- Stock feed pellets
- Other objectionable material – includes clumps of damp and/or mouldy grain
- Soft plastic
- Red wheat (wheat only)

Detection of level two contaminants will incur contaminated load delivery charges. Please refer to **Section 6** for details.

Delivery of level two contaminants which are severe, or multiple occurrences, will stop all future deliveries until an on-farm visit and investigation has been conducted by CBH and the grower/deliverer has been cleared to recommence deliveries.

### Level Three Contaminants

Level three contaminants that present a food safety or processing risk and can be managed on-farm include, but are not limited to:

- Coriander
- Declared weeds
- Crow garlic
- Sticks (wheat and canola)
- Metal

Level three contaminants do not incur a charge. However, loads with level three contaminants detected will be rejected for delivery.

Loads rejected for contaminants must not be re-tendered or blended for later delivery.

Delivery of level three contaminants which are severe, or multiple occurrences, will stop all future deliveries until an on-farm visit and investigation has been conducted by CBH and the grower/deliverer has been cleared to recommence deliveries.

## 5.2 CHEMICAL RESIDUE MANAGEMENT

Food safety is an increasing concern in many of our key export markets, including the risk of chemical residues entering the supply chain. To help to protect and maintain the reputation of Western Australian growers as suppliers of clean, safe grain, CBH tests for chemical residues during and after harvest. This ensures that grain in the supply chain complies with the relevant Australian Maximum Residue Limits and can be supplied according to customer specifications. Together, we can all play our part in helping to protect and maintain our position within the global grain market.

### Chemical Residue Testing

The Department of Agriculture, Forestry and Fisheries, through the National Residue Survey, conducts testing of grain exported from Australia. In addition, grain buyers conduct independent chemical residue testing on export shipments from Western Australia.

## Maximum Residue Limits (MRLs)

A maximum residue limit (MRL) is the highest amount of chemical residue legally allowed to remain in a crop. Most countries set their own MRLs. For instance, in Australia, the Australian Pesticides and Veterinary Medicines Authority (APVMA) sets this limit based on food safety requirements and manufacturers' label rates. However, when exporting grain, we must comply with the export market's MRL.

CBH has a tolerance for feed and malt barley that has not been declared as having a pre-harvest application of glyphosate at an MRL of 1.00 mg/kg.

Detections are measured against the Australian MRL as set by the APVMA. MRLs are subject to change, please review the most up to date MRLs on the Department of Agriculture, Forestry and Fisheries website:

[www.agriculture.gov.au/agriculture-land/farm-food-drought/food/nrs/databases](http://www.agriculture.gov.au/agriculture-land/farm-food-drought/food/nrs/databases)

Always ensure you're applying chemicals in line with the label instructions, which can be checked on the APVMA website at any time: [portal.apvma.gov.au/pubcris](http://portal.apvma.gov.au/pubcris)

### Your Responsibility under the grain quality regulations

It is your responsibility to ensure that:

- all chemicals are applied to crops in accordance with manufacturer's label instructions, including withholding periods before harvest, and
- grain delivered to CBH complies with State and Federal legislation and does not contain chemical residues that are in excess of Australian MRLs.

Any delivery of grain which contains chemical residues that are in excess of the Australian MRL, is a breach of:

- i. the *Bulk Handling Act 1967 (WA)*, and the *Bulk Handling Act Regulations 1967 (WA)*;
- ii. the *Biosecurity and Agriculture Management (Agriculture Standards) Regulations 2013 (WA)*; and
- iii. the *Health (Pesticides) Regulations 2011 (WA)*.

The delivery and sale of chemically contaminated grain to CBH is breach of your contractual obligations.

## 5.3 GM CANOLA MANAGEMENT

The importance of segregating Genetically Modified (GM) Canola from Non-GM Canola remains unchanged. You are reminded of the importance of ensuring the integrity of Non-GM stacks.

Genetically Modified Canola presence within your delivered load must be declared on the CDF.

If you elect not to tick the GM box on the CDF, you are warranting to CBH that the grain delivered does not contain GM material in excess of the level specified under the Receival Standard.

CBH operates a Canola GM testing program to monitor the presence of GM canola in Non-GM deliveries to ensure stack integrity is maintained and contamination can be traced back to source.

Ensure any contract truck drivers or seed cleaners are aware if they are handling GM grain and that they declare it correctly when delivering to CBH.

If you determine a delivered load was incorrectly declared notify Grower Service Centre immediately to avoid potential contaminated load charges.

# DECLARING CHEMICAL USE CORRECTLY

To help maintain Western Australia's reputation for supplying clean and safe grain, CBH tests for chemical residues during and after harvest.

## 1 Your declaration

- Growers or their representatives must complete the Chemical Usage Declaration section on the CDF.
- No declaration = no delivery.
- If you deliver barley, you must also complete the declarations for IMI and Glyphosate usage.

## 2 Our testing process

- Grain samples are collected in the sample shed in secure tamper evident packaging and sent to CBH's Australian Grains Centre for testing.
- Samples are tested by a NATA accredited laboratory for chemical residues.

## 3 How we notify you

If the sample contains chemicals above the Australian MRL, the CBH Country Quality team will contact growers to provide details of the contaminated loads.\*

## 4 Contaminated load delivery charge

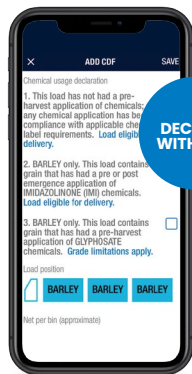
When chemical residues are detected, contaminated load delivery charges will apply.



- Where detections are not made in consecutive years, the charge structure restarts from the first year.
- These charges may vary if the dispute process is applied.
- Detections are measured against maximum residue limit MRLs set by the APVMA\*.
- \* For feed and malt barley, the CBH tolerance for Glyphosate will be applied at an MRL of 100 mg/kg.

## 5 Dispute process

If you would like to dispute the chemical detection in your load, you must do so within 30 days of being contacted by the CBH Country Quality team in line with CBH's Post-harvest Dispute Process, which is available on our website.



## SECTION 6

# Fees and Charges

### 6.1 CBH SERVICES AND CHARGES

CBH seeks to operate the most effective and integrated service possible for you. We work to provide growers and marketers with choice and flexibility in how they would like to use the supply chain as well as the opportunity to access lower cost pathways to port.

There are three services available to access:

1. **Integrated:** a fully integrated service managed by CBH from receipt point to export or domestic market.
2. **CBH Site Select:** a service that allows growers and marketers to maintain site entitlement, with the ability to coordinate transport and freight.
3. **Direct to Vessel:** a series of services that allow growers to deliver grain direct to port during and after harvest, where it is linked to a marketer's vessel nomination.

For further detail and costings of these services, visit our website. You can also confirm availability and details by contacting the Grower Service Centre.

#### Integrated Services and Charges

CBH is committed to providing a low cost, efficient supply chain to keep Western Australian growers competitive in the international grain market and we are proud of continuing to provide the lowest supply chain fees in Australia.

#### Grain Receipt Fees

The grain receipt fee covers the cost of providing sampling, weighing and fumigation services for grain deliveries to a CBH receipt site. It also includes storing grain until 31 July 2024 and essential investment in infrastructure.

Wheat, Lupins.....	\$12.15 per tonne
Barley, Oats, Triticale, Cereal Rye, Lentils.....	\$13.55 per tonne
Field Peas, Chick Peas, Faba Beans.....	\$15.75 per tonne
Canola.....	\$19.05 per tonne
Other Grains.....	POA

## Freight Rates

CBH provides services to manage the transport of grain within the network. Grower destination freight charges cover the cost of grain movements from the delivery point to their natural port, where the grain entitlement is transferred. CBH Freight Rates are published on the CBH website.

Freight fees for outturns are invoiced separately at the beginning of the month after the grower outturn request has been lodged or grain is nominated to a marketer. Please refer to **Section 6.2** for more information.

## BAMA Contribution

The Biosecurity and Agriculture Management Act 2007 (WA) (BAMA) contribution is a Government levy applied to all grain delivered into CBH and is usually collected by acquirers. However, if a grower outturns their grain CBH collects the levy. CBH will invoice the grower at the beginning of the month after the lodgment of the outturn request.

BAMA Levy .....\$0.25 per tonne

## Canola Testing Fee

This fee covers the ongoing testing required for canola. It applies to each tonne of grain outturned and is invoiced at the beginning of the month after the lodgment of the outturn request.

Canola testing fee .....\$0.55 per tonne

## Site Select Services and Charges

### Domestic Outturn Charges

Growers can outturn their own grain and/or purchased grain from a CBH site at which the grain is available. CBH will prioritise domestic outturn services at Domestic Priority Sites. Fees are applied to recover the costs associated with outturning grain. The outturning party will be invoiced at the beginning of the month after lodgment of the outturn request. For more information, please see the CBH website.

Domestic Priority Site.....\$8.90 per tonne

All other sites.....variable outturn fee based on outturn volume

### Site Entitlement Fee

CBH may apply fees where a grower would like to retain ownership and the option to outturn their grain from a specific receival site. The fee recovers the costs associated with grain being held at a specific CBH receival site and will be invoiced following outturn of the grain. Nominations for this service must be made by 31 January 2024. From 1 August 2024 Extended Grain Storage fees will apply.

	SITE ENTITLEMENT FEE	
	DOMESTIC PRIORITY SITE OR >2,000T PER GRADE PER SITE	OTHER SITES <2,000T PER GRADE PER SITE
<b>Mar 2024</b>	\$0.25 per tonne	\$1.10 per tonne
<b>Apr 2024</b>	\$0.30 per tonne	\$1.10 per tonne
<b>May 2024</b>	\$0.35 per tonne	\$1.10 per tonne
<b>Jun 2024</b>	\$0.40 per tonne	\$1.10 per tonne
<b>Jul 2024</b>	\$0.45 per tonne	\$1.10 per tonne

### Additional Services and Charges

#### On-Farm Service Incentives

On-farm services are provided to assist with the efficiency of harvest receivals. Growers who use these services will be entitled to a discount on receival fees. CBH may be able to offer harvest incentives to compliment your business. Please call the Grower Service Centre to discuss options.

#### Post-Harvest Delivery

CBH Post-Harvest Delivery offers growers the opportunity to deliver during off-peak times to avoid congestion at receival sites. Price on application. Please contact your Area Manager.

#### CBH Fast Track

CBH Fast Track offers pre-certification of quality for feed barley and lupins, allowing growers to bypass the sample hut for a specified number of loads. Service availability is dependent on site setup and services. Fast Track services will be deactivated without notice where stack quality is at risk. Please contact your Area Manager.



## Extended Grain Storage

Additional storage, handling and grain protection services are provided when grain is stored in the CBH system for an extended period of time. Carry over fees are calculated for each tonne of un-nominated grain in storage at the beginning of each month at the rate shown in the table below. Fees will accrue until nomination to an acquirer or grower outturn. A single invoice for the total amount will be issued.

	CARRY OVER FEE	
	PRE 2023/24 SEASON GRAIN	2023/24 SEASON GRAIN
<b>1 Oct to 30 Oct 2023</b>	\$2.30 per tonne	N/A
<b>1 Nov to 31 Dec 2023</b>	\$2.30 per tonne	N/A
<b>1 Jan to 31 Jul 2024</b>	\$2.30 per tonne	N/A
<b>1 Aug to 30 Sep 2024</b>	\$2.30 per tonne	\$2.30 per tonne

## Contaminated Load Delivery Charge

These fees are applied to recover costs associated with contaminated loads. See **Section 5.1** for more information.

CONTAMINANT	LEVEL 1	LEVEL 2
Detection at Sample Shed	\$300	\$270
Detection at Grid	\$3,000	\$2,700
Detection at Stack	\$5,400 (minimum)	\$3,600 (minimum)

## Late Grain Delivery Fee

This fee applies to grain deliveries from 1 March 2024 when receival sites close for standard harvest deliveries. Please refer to **Section 2.7** for further information, and note that this fee is in addition to the Grain Receival Fees.

Late Grain Delivery Fee.....\$1.35 per tonne

## High Moisture Charges

High moisture charges have been removed for the 2023/24 season. See **Section 7.4** for additional information.

## 6.2 FREIGHT RATES

CBH provides freight rates from all receival sites open for grain deliveries to the natural port for the zone.

### **NOTE: Out of Zone Nominations reinstated for the 2023/24 harvest.**

Due to the anticipated harvest, CBH has reinstated the Out of Zone Nomination option for the 2023/24 harvest, as follows:

- All sites can nominate into Kwinana zone
- All Albany sites can nominate into Esperance zone, and Esperance into Albany zone
- Select northern Kwinana sites can nominate into Geraldton zone.

Further details of the Out of Zone nomination options will be communicated in due course. Please note that this may be removed in future years to assist with supply chain efficiencies.

Freight rates published on the CBH website and LoadNet are applied for any season's grain nominations during a year, irrespective of delivery season..

Harvest published rates are an estimate only, to assist decision making when delivering grain at harvest. The freight rates will be finalised and updated after harvest, taking into consideration actual receival data and significant cost changes.

Once freight rates have been finalised, you will receive your first invoice in February. Freight charges apply only to grain that has been nominated within the CBH Integrated service option and will be invoiced separately from other CBH fees and charges.

You will have two options available to pay the February freight invoice:

1. Pay the invoice in full by the due date, or
2. Pay the invoice in four instalments via direct debit. CBH will debit your account in March, April, May and June by direct debit ONLY. Interest will be applied and payable on the final instalment in June. The interest rate will be published on the CBH website.

For subsequent freight invoices issued, payment must be received in full by the due date.

Note that any remaining rebates will off-set your freight fees unless you have changed your preferences. This will occur at the time of invoicing and will be displayed on your invoice.

### **Freight Optimiser**

Did you know that the Freight Optimiser in LoadNet compares freight costs between sites to provide you with delivery options at harvest, log in to LoadNet on your smartphone or tablet to use the Freight Optimiser.

### 6.3 INVOICING

There are four main types of charges invoiced directly to growers:

INVOICE TYPE	UNIT OF CALCULATION	TIMING	DETAILS
Delivery	Tonnes delivered	Monthly	Invoiced to the grower who delivered the grain to the site, even if transferred to another grower.
Freight	Tonnes nominated	Monthly	The first invoices for freight will be sent in February. Freight will be invoiced to the grower or marketer, depending on the chosen payment method at nomination.
Carry Over	Tonnes un-nominated	Monthly	When extended storage applies for a season, growers are invoiced for these fees once the grain has been nominated or outturned.
Outturn	Tonnes requested	Monthly	When an outturn request has been processed, invoicing will occur in the month after the outturn request.

All invoices are available to view and download via LoadNet. You have the option to receive your invoices/statements by email or post. You can update your options on how you receive these in LoadNet as well as updating the email address these get sent to.

CBH offers a number of payment options for you to pay your invoices:

- BPay – use your online banking system to pay us via BPay – either from your bank account or credit card.
- Direct Debit – set up a direct debit with us at any time. You can call us to set you up.
- EFT – use your online banking to pay directly into our bank account. Our EFT details are on the invoices we send you.
- Cheque – send us a cheque. Details of where to send this to are on the invoices we send you.
- Australia Post – you can pay at an Australia Post branch.

To discuss these options, please call the Grower Service Centre.

## SECTION 7

# Receival Services and Standards

### 7.1 RECEIVAL STANDARDS

The receival standards published in this guide are subject to change. To access the most up to date receival standards please visit the CBH website.

#### How Receival Standards are set

The Grain Industry Association of Western Australia (GIWA) is the custodian of the Western Australian receival standards.

Western Australian standards are aligned to national standards, controlled by Grain Trade Australia (GTA). This alignment takes place through consultation with growers and marketers via GIWA's receival standard committees.

### 7.2 RECEIVAL STANDARD CHANGES FOR 2023/24 HARVEST

The following tables include all quality and receival standards for the 2023/24 harvest. Changes of note include:

- ASW9 to remain as a trial grade for 2023/24. ASW9 has minimum 9% protein and all other quality limits as per ASW1.
- new approach for management of high moisture wheat and feed barley (see **Section 7.4**).
- AWWT introduced as a trial grade for high moisture wheat in 2023/24. AWWT will:
  - have a 13.5% moisture limit, but can receive out to 14.0% moisture provided the stack weighted average is within parameters.
  - consolidate ASW1 (protein <9%), AGP1, and FED1 (unless segregation of FED1 required due to low Falling Numbers results).
- ASW9 will be included as a QO grade.
- APW2 will change QO status so it can only be optimised out, not into. This means that APW2 will only be achievable at the point of delivery.

### 7.3 SPROUTED GRAIN AND FALLING NUMBERS

Sprouted grain severely degrades the quality of grain therefore, according to the Wheat Receival Standards, any load containing sprouted grain is considered feed grade.

A Falling Number assessment overrides the sprouted count assessment and may allow the load to achieve a higher grade.

For CBH to assist you in achieving maximum value for wheat deliveries, Falling Numbers will be used to manage stacks and grower loads. This will ensure each delivered load can achieve the highest grade possible, while ensuring individual segregations remain within market specification.

CBH may use several options at each receival point to manage sprouted grain, including:

- Visible detection of sprouted grains.
- Stack monitoring.
- Load by load falling number assessments.

CBH has the right to grade any load of wheat by Falling Number assessment, whether sprouted grain has been detected visibly or not. Please contact your local CBH office if you have questions regarding Falling Number assessments.

### 7.4 HIGH MOISTURE MANAGEMENT

CBH Operations has introduced changes to how high moisture grain is managed. For the 2023/24 harvest, CBH have:

- increased the moisture receival limit to 13.5% for all feed barley grades and one trial wheat grade (to be known as AWWT). Grain will be received with moisture as high as 14.0% provided the stack weighted average is within parameters.
- removed dedicated high moisture segregations for feed barley and wheat
- removed all high moisture charges.
- For milling grades of wheat, the moisture receival limit remains 12.5%, but grain will be received up to 13.5% moisture dependent on the stack weighted average. This will open and close on notice.

#### Canola Trailer Moisture Testing

To maintain the safe storage of canola and to meet customer requirements on outturn, CBH uses a Canola Trailer Moisture Testing procedure to test individual trailers and ensure they are safe for delivery.

The rules of this procedure are:

- The composite sample of the entire load must meet the Receival Standard limit of 8.0% moisture.
- All individual trailers making up the composite of the load must be equal to or below 9.0% moisture.
- Results will be recorded as a load sample result.
- The use of this procedure is at management's discretion.

## WHEAT RECEIVAL STANDARDS

GRADES													
	HI	H2	APWN	APWI	APW2	ASW9	ANW1	ANW2	AUH2	AUNI	AWWT	FEDI	SECI
Quality Optimisation Grade subject to Rules and Limits (Yes/No)	YES #	YES	YES #	YES	YES #	YES	YES	YES	YES #	YES	YES*	NO	NO
<b>Infratec Analysis</b>													
Protein (minimum %)	13.0	11.5	10.0	10.5	10.0	9.0	9.5	No limit	11.5	No limit	No limit	No limit	No limit
Protein (maximum %)	-	-	11.5	-	-	-	11.5	No limit	-	No limit	No limit	No limit	No limit
Moisture Content (maximum %)	12.5	12.5	12.5	12.5	12.5	12.5	12.5	12.5	12.5	12.5	13.5	12.5	12.5
Temperature (°C maximum)	50	50	50	50	50	50	50	50	50	50	50	50	50
<b>Hectolitre Weight</b>													
Weight (kg/ht) (minimum)	74.0	74.0	74.0	74.0	74.0	74.0	74.0	72.0	71.0	68.0	71.0	62.0	56.0
Weight (grams) (minimum)	370.0	370.0	370.0	370.0	370.0	370.0	370.0	360.0	355.0	340.0	355.0	310.0	280.0
<b>Foreign Material Assessment – Half Litre</b>													
Type 1 Seeds (maximum) Doublegees, Mexican Poppy, Parthenium Weed	8	8	8	8	8	8	8	8	8	8	8	8	No limit
Type 3a Seeds (maximum) Bathurst Burr, Caltrop, Cape Tulip, Thornapple	2	2	2	2	2	2	2	2	2	2	2	2	No limit
Type 3b Seeds (maximum) Vetch (Tare), Vetch (Commercial)	4	4	4	4	4	4	4	4	4	4	4	4	No limit
Type 3c Seeds (maximum) Heliotrope (Blue), Heliotrope (Common)	8	8	8	8	8	8	8	8	8	8	8	8	No limit

# Optimisation out of only / not into

\* Limits apply

	HI	H2	APWN	APWI	APW2	ASW9	ANW1	ANW2	AUH2	AUNI	AWWT	FEDI	SECI
<b>Type 4 Seeds (maximum)</b> Bindweed (Field), Paddy Melon, Hexham Scent (Melliolus), Drake Seed, Skeleton Weed, Variegated Thistle, Nightshades	20	20	20	20	20	20	20	20	20	20	20	20	No limit
<b>Type 5 Seeds (maximum)</b> Pattersons Curse	40	40	40	40	40	40	40	40	40	40	40	40	No limit
<b>Type 6 Seeds (maximum)</b> Saffron Thistle	10	10	10	10	10	10	10	50	50	50	50	50	No limit
<b>Type 7a Seeds (maximum)</b> Chickpeas, Faba Beans, Lupins, Field Peas, Serradella Pods greater than 5mm in diameter	1	1	1	1	1	1	1	10	10	10	10	100	No limit
<b>Type 7b Seeds (maximum)</b> Barley, Oats, Wild Oats, Saja Oats, Triticale, Cereal Rye, Bindweed, Turnip Weed, Speargrass and any other seed not mentioned	50	50	50	50	50	50	50	50	150	150	150	400	400
<b>Earth (maximum)</b> (pea size pieces of earth by count)	1	1	1	1	1	1	1	3	3	3	3	6	6
<b>Stones (Grams) (maximum)</b>	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3	0.3
<b>Insects - Large, dead or alive - Pea Weevil (dead only) (maximum)</b> Includes Rutherglen bugs, ladybirds, grasshoppers, locusts, Sitona weevils, woodbugs and any other field insect not damaging to stored grain	3	3	3	3	3	3	3	3	3	3	3	3	50

## GRADES

	HI	H2	APWN	APWI	APW2	ASW9	ANW1	ANW2	AUH2	AUNI	AWWT	FEDI	SECI
Pea Weevil Live (maximum)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Whole Snail shells (maximum)	1	1	1	1	1	1	1	10	1	10	1	10	50
Field Fungi (maximum)	10	10	10	10	10	10	10	10	10	20	10	40	100
Spouted (maximum)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	No limit	No limit
Falling Number (minimum seconds)	300	300	300	300	300	300	300	300	250	250	250	62	No limit

## Screenings

Screenings (maximum % of 1/2L)	5.0	5.0	5.0	5.0	5.0	5.0	5.0	10.0	10.0	25.0	10.0	15.0	No limit
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## Assessment After Capturing Screenings

### Bottom Tray Foreign Material

Cereal Ergot (maximum count)	1	1	1	1	1	1	1	1	1	1	1	1	1
Loose Smut (maximum count)	3	3	3	3	3	3	3	3	3	3	3	3	3
Earcockle (maximum count)	10	10	10	10	10	10	10	15	10	15	10	50	50
Insects (Small - dead or alive, NOTE: Stored Grain Insects - dead only) (maximum)	10	10	10	10	10	10	10	10	10	10	10	10	200
Includes all species of aphid, mites													

### Ryegrass Ergot

Ryegrass Ergot (maximum length)	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm	2 cm
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	HI	H2	APWN	APW1	APW2	ASW9	ANW1	ANW2	AUH2	AUNI	AWWT	FEDI	SECI
<b>Small Foreign Seeds Assessment</b>													
Small Foreign Seeds (maximum % of 1/2L)	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	1.2	1.2	1.2	1.2	20.0
<b>Sand Analysis</b>													
Sand (maximum count of granules)	20	20	20	20	20	20	20	50	50	50	50	50	100
<b>Unmillable Material Above the Screen</b>													
Unmillable Material (maximum % of 1/2L)	0.6	0.6	0.6	0.6	0.6	0.6	0.6	0.6	1.2	2.6	1.2	2.6	15.0
<b>Other Foreign Material Assessment</b>													
Other Foreign Material (maximum % of 1/2L)	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.2	0.2
<b>Black Plastic Measure Assessment (Screened Grain)</b>													
Pink Grains Only (maximum)	10	10	10	10	10	10	10	25	10	25	10	25	25
Head Scab/White Grain Disorder (maximum)	5	5	5	5	5	5	5	5	5	5	5	5	5
Stained Grain Only (maximum)	25	25	25	25	25	25	25	75	75	75	75	250	250
Sprouted (maximum)*	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	No limit	No limit
Dry Green, Sappy grains of wheat (maximum)	5	5	5	5	5	5	5	5	10	25	10	No limit	No limit
Insect Damaged (maximum)	5	5	5	5	5	5	5	10	5	10	5	20	20
Distorted wheat (maximum)	5	5	5	5	5	5	5	5	10	50	10	No limit	No limit
Severely Damaged (maximum)	1	1	1	1	1	1	1	1	1	1	1	1	1

\* Sprouted result is overridden by Falling Numbers result

## OPTIMISED LOT RECEIVAL STANDARDS

Note: Weighted Average of the 'Optimised Lot' must adhere to the limits below all other parameters not listed are at the receipt standard Maximum or Minimum

### Infratec Analysis

	H2	APWI	ASW9	AWWT	ASWI*	AGPI*	ANWI	ANW2
<b>Protein (minimum %)</b>	11.7	10.7	9.2	No limit	No Limit	Limit	9.5	No Limit
<b>Protein (maximum %)</b>	No Limit	No Limit	No Limit	-	No Limit	No Limit	11.5	No Limit
<b>Moisture Content (maximum %)</b>	12.5	12.5	12.5	13.5	12.5	12.5	12.5	12.5
<b>Temperature (°C maximum)</b>	50	50	50	50	50	50	50	50
<b>Hectolitre Weight (Half Litre)</b>								
<b>Weight (kg/ht) (minimum)</b>	76.0	76.0	76.0	71.0	76.0	68.0	76.0	76.0
<b>Weight (grams) (minimum)</b>	3800	380.0	3800	355.0	380.0	340.0	380.0	3800
<b>Foreign Seeds (Half Litre) Count</b>								
<b>Type 1 Seeds (maximum)</b> Doublegees, Mexican Poppy, Parthenium Weed	8	8	8	8	8	8	8	8
<b>Type 3a Seeds (maximum)</b> Bathurst Burr, Callitrop, Cape Tulip, Thornapple	2	2	2	2	2	2	2	2
<b>Type 3b Seeds (maximum)</b> Vetch (Tare), Vetch (Commercial)	4	4	4	4	4	4	4	4
<b>Type 3c Seeds (maximum)</b> Heliotrope (Blue), Heliotrope (Common)	8	8	8	8	8	8	8	8
<b>Type 4 Seeds (maximum)</b> Bindweed (Field), Paddy Melon, Hexham Scent (Mellilotus), Drake Seed, Skeleton Weed, Variegated Thistle, Nightshades	20	20	20	20	20	20	20	20

\*optimisation into ASWI, AGPI and FED1 (not included above) is only possible for loads graded AWWT at receipt.

	H2	APWI	ASW9	AWWT	ASWT*	AGPT*	ANW1	ANW2	
<p>Note: Weighted Average of the 'Optimised Lot' must adhere to the limits below all other parameters not listed are at the receiver standard Maximum or Minimum</p>	Type 5 Seeds (maximum) Pattersons Curse	40	40	40	40	40	40	40	
	Type 6 Seeds (maximum) Saffron Thistle	10	10	50	10	50	10	50	
	Type 7a seeds (maximum) Chickpeas, Faba Beans, Lupins, Field Peas	1	1	10	1	10	1	10	
	Type 7b seeds (maximum) Barley, Oats, Wild Oats, Saia Oats, Triticale, Cereal Rye, Bindweed, Turnip Weed, Speargrass and any other seed not mentioned	50	50	50	150	50	150	50	150
	Insects (Large - dead or alive. NOTE: Pea Weevils - dead only; maximum) Includes Rutherglen bugs, ladybirds, grasshoppers, locusts, Sitona weevils, woodbugs and any other field insect not damaging to stored grain	3	3	3	3	3	3	3	3
	Pea Weevil Live (maximum)	0	0	0	0	0	0	0	0
	Earth (maximum) (pea size pieces of earth by count)	1	1	1	3	1	1	1	1
	Whole Snail shells (maximum)	1	1	1	1	1	1	1	1
	Field Fungi (maximum)	10	10	10	10	10	10	10	10
	Sprouted (maximum)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Severely Damaged	1	1	1	1	1	1	1	1	
Falling Number (minimum seconds)	300	300	300	250	300	300	300	300	

	H2	APWI	ASW9	AWWT	ASWI*	AGPI*	ANWI	ANW2
<i>Note: Weighted Average of the 'Optimised Lot' must adhere to the limits below all other parameters not listed are at the receiver standard Maximum or Minimum</i>								
<b>Unmillable Material (% by weight)</b>								
Screenings (maximum %)	3.5	3.5	3.5	10.0	5	10.0	3.5	8.0
Small Foreign Seeds (maximum %)	0.6	0.6	0.6	1.2	0.6	1.2	0.6	0.6
Unmillable - Whiteheads/Chaff (maximum %)	0.6	0.6	0.6	1.2	0.6	1.2	0.6	0.6
Other Foreign Material (% by weight)	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1
<b>Bottom Tray (1/2 Litre count)</b>								
Ryegrass Ergot (length - centimetres; maximum)	2	2	2	2	2	2	2	2
Loose Smut (maximum)	3	3	3	3	3	3	3	3
Earcockle (maximum)	10	10	10	10	10	15	10	10
Insects (Small - dead or alive. NOTE: Stored Grain Insects - dead only; maximum)	10	10	10	10	10	10	10	10
Sand granules (maximum)	20	20	20	50	20	50	20	20
<b>Weather Damaged (BPBM count)</b>								
Pink Grains Only (maximum)	10	10	10	10	10	25	10	10
Stained/Pink Grains/Head Scab/White Grain Disorder - Combined (maximum)	25	25	25	75	25	75	25	25
Sprouted (maximum)	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Dry Green, Sappy of Wheat (maximum)	5	5	5	10	5	25	5	5
Distorted Wheat (maximum)	3	3	3	10	3	50	3	3
Insect Damaged (maximum)	5	5	5	10	5	10	5	5

## BARLEY RECEIVAL STANDARDS

### GRADES

	MALTI	BFED1/ BFDEC
<b>Infratec Analysis</b>		
Protein (minimum %)	9.5	No Limit
Protein (maximum %)	12.8	No Limit
Moisture Content (maximum %)	12.5	13.5
Colour (minimum)	56	51
Temperature (maximum) Temperature limit only applicable to grain that has been dried	45	50
<b>Hectolitre Weight</b>		
Hectolitre Weight (kg/hl) (minimum)	64	56
Hectolitre Weight (grams) (minimum)	320	280
<b>Foreign Material Assessment - Half Litre</b>		
REMOVE AND WEIGH		
Radish Pods (maximum)	0.4g	4.0g
Head Smut/Smutted Grain (maximum)	0.1g	0.2g
Unmillable Material (maximum)	0.3g	0.3g
REMOVE AND COUNT		
Type 1 Seeds (maximum) Sunflower, Safflower, Variegated Thistle	1	1
Type 2 Seeds (maximum) Lupins, Field Peas, Vetch, Faba Beans, Chick Peas	1	20

<b>GRADES</b>		<b>MALTI</b>	<b>BFED1/ BFDEC</b>
<b>Type 3 Seeds (maximum)</b> Doublegees		1	20
<b>Type 4 Seeds (maximum)</b> Saffron Thistle, Paddy Melon		5	50
<b>Snail Shells (maximum)</b> Live or Dead, more than half a snail shell		Nil	1
<b>Fusarium Affected Barley</b>		Nil	Nil
<b>Sappy Material (maximum)</b>		30	50
<b>Severely Damaged Grains (maximum)</b>		1	1
<b>Dry Green Barley Grains (maximum)</b>		30	No Limit
<b>Sprouted Barley (maximum)</b>		Nil	10
<b>Field Insects (maximum)</b> Whole bodies, live or dead		15	15
<b>REMOVE AND MEASURE</b>			
<b>Sticks (maximum length)</b>		6 cm	6 cm
<b>Sticks (maximum diameter)</b>		1 cm	1 cm
<b>Retention &amp; 2.2mm Screenings Assessment</b>			
<b>Retention (minimum % of 1/2L)</b> 2.5mm BARLEY SCREEN (40 shakes) – ALL MATERIAL REMAINING ON TOP OF THE SCREEN IS CAPTURED AS RETENTION		80	No Limit
<b>2.2mm Screenings (maximum % of 1/2L)</b> 2.2mm BARLEY SCREEN (40 Shakes) – ALL MATERIAL IN THE BOTTOM TRAY		No Limit	No Limit

	MALTI	BFED1/ BFDEC										
<b>Black Plastic Measure Assessments (from bucket)</b>												
<b>One Black Plastic Measure (400 grains)</b>												
Heavily Discoloured	10	No limit										
Spotted/Field Fungi Affected Only (maximum)	20	No limit										
Germ End Staining	30	No limit										
Pink Fungal Stained Barley	Nil	1										
Distorted Kernels (maximum)	20	45										
Blue/Black kernels (maximum)	Nil	4										
<b>Two Black Plastic Measures (800 grains)</b>												
Insect Damaged Grain	4	No limit										
Type 7A Seeds (maximum) Oats, Wild Oats, Black/Brown Oats, Speargrass	6	40										
Type 7B Seeds (maximum) Clover Burr, Medic, Marshmallow and any other seed not mentioned in this Standard	8	40										
Type 9 Seeds (maximum) Wheat, Triticale, Cereal Rye	8	80										
<b>Assessment After Retention</b>												
<b>Seeds and Dead Grain Insects</b>												
Type 5 Seeds (maximum) Drakeseed	10	100										
Dead Grain Insects (maximum)	10	10										
Live Fungus Beetles (maximum)	Nil	1										

<b>GRADES</b>		<b>MALTI</b>	<b>BFED1/ BFDEC</b>
<b>Ryegrass Ergot</b>			
Ryegrass Ergot (maximum length)		3 cm	3 cm
<b>Small Foreign Seeds Assessment</b>			
Small Foreign Seeds (maximum % of 1/2L)		1%	2%
<b>Unmailable Material</b>			
Unmailable Material (maximum g)		0.3g	0.3g
<b>Other Foreign Material Assessment</b>			
Other Foreign Material (maximum % of 1/2L)		0.1%	0.2%
<b>100 Seed Tray Assessment (Malt Varieties Only)</b>			
6 Row Barley (maximum)		5	No Limit
Skinned and Broken (maximum)		10	No Limit
Cleaved Barley (maximum)		1	No Limit



## CANOLA RECEIVAL STANDARDS

CANI	CAG1	CAN2	CAG2	CANS/CAGS <sup>1</sup>
	GMO Canola		GMO Canola	

Note: not all grades are available at all sites

100 Grams (count)				
Rutherglen Bugs (maximum) Live or Dead	50	50	50	50
<b>500 Grams (measure), 500 Grams (weigh)</b>				
<b>Type 1 Seeds (maximum)</b> Doublegees, Sunflower, Saffron Thistle, Variegated Thistle	1	1	1	1
<b>Type 2 Seeds (maximum)</b> Lupins, Faba Beans, Chick Peas, Vetches, Field Peas and any other pulse grain	7	20	20	7
<b>Canola Sclerotes (maximum)</b>	0.5% 2.5g	0.5% 2.5g	0.5% 2.5g	0.5% 2.5g
<b>Ryegrass Ergot (length - centimetres; maximum)</b>	5	5	5	5
<b>Field Insects (maximum)</b> Grasshoppers, Ladybirds, Woodbugs, Pea/Native Weevils, Armyworms, Bronzed Field Beetles, Earwigs and all other field insects	20	20	20	20
<b>Budworm (maximum) - including caterpillars</b>	7	7	7	7
<b>Unmillable Material (grams; maximum)</b> Sand, Stones	0.3	0.3	0.3	0.3
<b>Small snail less than 10mm (maximum count) - Live or Dead</b>	1	1	1	10
<b>Large Admixture (maximum)</b>	1.5 7.5g	1.5 7.5g	3.0 15g	3.0 15g

<sup>1</sup> Albany and Esperance only

	CAN1	CAG1	CAN2	CAG2	CANS/CAGS <sup>1</sup>
<i>Note: not all grades are available at all sites</i>					
<b>500 grams (% by weight)</b>					
Admixture (maximum)	5 25g	5 25g	10 50g	10 50g	10 50g
Large Admixture/Admixture Combined (maximum)	5 25g	5 25g	10 50g	10 50g	10 50g
<b>10 Grams (% by weight)</b>					
Damaged Seeds (maximum)	3 0.3g	3 0.3g	10 1.0g	10 1.0g	3 0.3g
<b>Infratec</b>					
Protein	No Limit	No Limit	No Limit	No Limit	No Limit
Moisture Content (maximum)	8	8	8	8	8
Oil Content (minimum)	38	38	30	30	30
Temperature (°C maximum)	No Limit	No Limit	No Limit	No Limit	No Limit
<b>1 Gram (count)</b>					
Wild Turnip (maximum)	6	6	6	6	6
Sprouted Seeds Only (maximum)	15	15	15	15	15
Heated Seeds (maximum)	1	1	1	1	1

<sup>1</sup> Albany and Esperance only

## OATS RECEIVAL STANDARDS

### GRADES

	OAT1	OWANI	OAT2
<b>Infratec Analysis</b>			
Protein (%)	No Limit	No Limit	No Limit
Moisture Content (maximum %)	12	12	12
<b>Hectollitre Weight</b>			
Weight (minimum kg/hl)	51	51	49
Weight (minimum grams)	255	255	245
<b>Foreign Material Assessment</b>			

### REMOVE AND COUNT

<b>Type 1 Seeds (maximum)</b> Doublebees, Saffron Thistle, Variegated Thistle, Safflower, Sunflower	1	1	1
<b>Pulses (maximum)</b> Lupins, Field peas, Chickpeas	1	1	1
<b>Sappy Green Oat Grains (maximum)</b>	10	10	10
<b>Severely Damaged Grains (maximum)</b>	1	1	1
<b>Whole Snail Shells (maximum)</b> Live or dead, Fragments acceptable	2	2	2
<b>Field Insects (maximum) Whole bodies, live or dead, counted per category</b>			
Grasshoppers	5	5	10
Ladybirds	5	5	10
Woodbugs	5	5	10
Pea/native weevils	5	5	10
Army worms	5	5	10

<b>GRADES</b>			
	OAT1	OWANI	OAT2
Sprouted Oats (maximum)	Nil	Nil	Nil
<b>REMOVE AND MEASURE</b>			
Sticks (maximum combined length)	6 cm	6 cm	6 cm
Sticks (maximum diameter)	1 cm	1 cm	1 cm
<b>REMOVE AND WEIGH</b>			
Unmillable Material (maximum grams)	0.3 g	0.3 g	0.3 g
<b>Screenings</b>			
Screenings (maximum% of 1/2L)	10	10	15
<b>Black Plastic Measure Assessments (From Bucket)</b>			
<b>Assessment Using 2 Black Plastic Measures (From Bucket)</b>			
Septoria Affected (maximum)	15	15	15
Heavily Discoloured Oats	72	72	72
Computer Calculated Heavily Discoloured/septoria Affected	72	72	72
Spotted/Mould Affected	72	72	144
Type 4 Seeds (maximum) Wild Oats, Black/Brown Oats, Sata Oats, Drakeseed and any other weed seed not mentioned	3	3	10
Type 2 Seeds (maximum) Barley, Wheat, Triticale, Cereal Rye	7	7	28
Groats (maximum)	72	72	72

	OAT1	OWANI	OAT2
<b>Assessment Using 5 Black Plastic Measures (From Bucket)</b>			
Type 3 Seeds (maximum) Speargrass	18	18	18
Radish Pods (maximum grams)	0.3 g	0.3 g	1 g
<b>Assessment After Capturing Screenings</b>			
<b>Smut and Dead Grain Insects</b>			
Dead Grain Insects (maximum)	10	10	10
Smut (maximum)	20	20	20
<b>Ryegrass Ergot</b>			
Ryegrass Ergot (maximum length)	5 cm	5 cm	5 cm
<b>Small Foreign Seeds Assessment</b>			
Small Foreign Seeds (maximum)	2%	2%	2%
<b>Canola</b>			
Canola (maximum % of 1/2L)	0.5%	0.5%	0.5%
Small Foreign seeds/Canola Combined (maximum % of 1/2L) Of which the Canola seed count cannot exceed the Canola seed limits.	2%	2%	2%
<b>Unmillable Material</b>			
Unmillable Material (maximum grams)	0.3 g	0.3 g	0.3 g

## LUPIN RECEIVAL STANDARDS

GRADES		LUP1
<b>Infratec Analysis</b>		
Protein (%)		No Limit
Moisture Content (maximum %)		14
Temperature		No Limit
<b>Defective Seeds Assessment 5 Black Plastic Measures</b>		
Discoloured (maximum)		18
Insect Damaged (maximum)		60
Fully Decoated/ Split Lupins (maximum)		60
<b>Foreign Material Assessment 200 grams</b>		
<b>Foreign Material Assessment &lt; 6 grams</b>		
Other Seeds/ Foreign Material (maximum %)		6%
Other Seeds/ Foreign Material (maximum g)		12g
<b>Foreign Material Assessment &gt; 6 grams</b>		
Shrivelled/ Distorted Seed (maximum%)		3%
Shrivelled/ Distorted Seed (maximum g)		6g
Small Foreign Seeds (maximum %)		2%
Small Foreign Seeds (maximum g)		4g
<b>200 gram Count</b>		
Severely Damaged Grains (maximum)		1

## 200 gram Count continued

<b>Type 1 Seeds (maximum)</b> Sunflower, Safflower, Variegated Thistle	1
<b>Type 2 Seeds (maximum)</b> Saffron Thistle	3
<b>Type 3 Seeds (maximum)</b> Doublegees	8
<b>Bitter Variety Lupins (maximum)</b>	2
<b>Yellow Lupins (maximum)</b>	30
<b>Sappy Green Grains/Sprouted Lupins (maximum)</b>	5
<b>Field Insects (maximum)</b>	15
<b>Whole Snail Shells (maximum)</b> (Live or Dead) Fragments acceptable	5
<b>Dead Grain Insects (maximum)</b>	5
<b>Fungus Beetles (maximum)</b> Live or dead	1
<b>REMOVE AND WEIGH</b>	
<b>Unmillable Material (maximum)</b>	0.2g
<b>REMOVE AND MEASURE</b>	
<b>Sticks</b> Maximum Length Maximum Diameter	3 cm 1 cm
<b>Ryegrass Ergot/Lupin Sclerotes (maximum length)</b>	2.5

## FIELD PEA RECEIVAL STANDARDS

GRADES						
Infratec Analysis	PKAT	PEA1	PEA2	PEAMIL	PFEDI	
Protein	No Limit	No Limit	No Limit	No Limit	No Limit	No Limit
Moisture Content (maximum %)	14.0	14.0	14.0	14.0	14.0	14.0
<b>200 gram Count</b>						
Animal Excreta	1	1	1	1	1	1
Doublegees (maximum)	5	5	5	5	5	15
Pulses (maximum)	10	10	15	15	15	20
<b>200 gram Assessments</b>						
Screen: Faba Bean 3.75mm slots, shake until no more material passes through						
<b>Unmillable Material</b>						
Unmillable Material (maximum %)	0.30%	0.50%	0.50%	1%		0.50%
Unmillable Material (maximum g)	0.6g	1g	1g	2g		1g
<b>Foreign Material Weigh</b>						
Foreign Material (maximum %)	3.0%	3.0%	3.0%	3.0%		6.0%
Foreign Material (maximum g)	6g	6g	6g	6g		12g
<b>Poor Coloured and Defective Field Peas</b>						
Poor Colour Pulses (maximum %)	1.0%	10%	1.0%	1.0%		15.0%
Poor Colour Pulses (maximum g)	2g	2g	2g	2g		30g
Defective Pulses (maximum %)	3.0%	3.0%	7.0%	7.0%		15.0%



	PKAI	PEAI	PEA2	PEAMIL	PFEDI
<b>Defective Pulses (maximum g)</b>	6g	6g	14g	14g	30g
<b>Foreign Material Count</b>					
<b>Ryegrass Ergot (maximum length)</b>	2 cm	2 cm	2 cm	2 cm	2 cm
<b>Severely Damaged Grains (maximum)</b>	1	1	1	1	1
<b>Dead Grain Insects (maximum)</b>	5	5	5	5	5
<b>Field Insects (maximum)</b> Live or Dead, Grasshoppers, Woodbugs, Ladybirds, Armyworms, Pea/Native Weevils (dead only - live are considered Contaminant)	15	15	15	15	15
<b>Whole Snail shells (maximum)</b> Whole or more than half shells. Fragments Acceptable	1	1	1	1	1

## SECTION 8

# Contact Details

### 8.1 GROWER SERVICE CENTRE

Freecall | 1800 199 083  
E | [growerservicecentre@cbh.com.au](mailto:growerservicecentre@cbh.com.au)

From mid-October to mid-January, the Grower Service Centre will be open Monday to Friday, 7am to 6pm, and Saturday, 8am to 12pm.

### 8.2 CBH GROUP

Level 6  
240 St Georges Terrace  
Perth WA 6000

Postal Address:  
GPO Box L886  
PERTH WA 6842

T | 9237 9600  
E | [info@cbh.com.au](mailto:info@cbh.com.au)

[www.cbh.com.au](http://www.cbh.com.au)  
ABN: 29 256 604 947

### 8.3 LOCAL OFFICES & PERSONNEL

#### GERALDTON ZONE

##### General Manager

Colette Newton  
T | 0409 052 026

##### Terminal Manager

Jason Partington  
T | 0427 592 879

##### Geraldton Terminal

PO Box 754  
Geraldton 6531  
T | 9921 9499

##### Area Managers

###### Area 1

Cory Foot  
T | 0417 726 001

###### Area 2

Elliot Delaney  
T | 0428 290 484

###### Area 3

Ben Ketteringham  
T | 0428 911 078

## KWINANA NORTH ZONE

### General Manager

Allan Walker  
T | 0428 938 601

### Wongan Hills

PO Box 10  
Wongan Hills 6603  
T | 9691 1600

### Merredin Office

PO Box 242  
Merredin 6415  
T | 9041 9000

### Koorda Office

PO Box 102  
Koorda 6475  
T | 9684 2200

### Area Managers

#### Area 4

Jody McMiles  
T | 0400 854 489

#### Area 5

Barry Pearson  
T | 0427 779 273

#### Area 6

Nick Chandler  
T | 0428 927 120

#### Area 7

Michaela Thorn  
T | 0409 373 550

#### Area 8

Jerome O'Malley  
T | 0447 927 724

#### Area 9

Braden Lehembre  
T | 0418 851 918

## KWINANA SOUTH ZONE

### General Manager

Irving Carey  
T | 0428 218 936

### Kwinana Terminal Manager

Daniel Burrows  
T | 0477 832 448

### Kwinana Terminal

Lot 1304 Rockingham Beach Road  
Rockingham 6168  
T | 9691 5123

### Metro Grain Centre Manager

Gary Lloyd  
T | 0427 443 513

### Metro Grain Centre/ Australian Grains Centre

700 Abernethy Road  
Forrestfield 6058  
T | 9416 1300

### Avon Office

PO Box 112  
Northam 6401  
T | 9690 2922  
F | 9622 1740

### Corrigin Office

PO Box 89  
Corrigin 6375  
T | 9063 3100

### Area Managers

#### Area 10

Adam Elliott  
T | 0429 865 699

#### Area 11

Sharyn Duffell  
T | 0448 872 328

#### Area 12

Richard Williams  
T | 0455 936 207

#### Area 13

Sam Caley  
T | 0419 232 951

## **ALBANY ZONE**

### **General Manager**

Will Piercey  
T | 0429 109 604

### **Albany Terminal Manager**

Richard Doak  
T | 0437 052 174

### **Albany Terminal**

PO Box 294 Albany 6331  
T | 9845 5555

### **Katanning Office**

PO Box 104  
Katanning 6317  
T | 9891 1000

### **Lake Grace Office**

PO Box 213  
Lake Grace 6353  
T | 9890 2333

### **Area Managers**

#### **Area 14**

Chris Poot  
T | 0427 190 827

#### **Area 15**

Mark Pinney  
T | 0428 955 421

#### **Area 16**

Haylee Morton  
T | 0429 110 612

#### **Area 17**

Brad Bootsma  
T | 0447 989 728

## **ESPERANCE ZONE**

### **General Manager**

Paul Channon  
T | 0429 105 982

### **Esperance Terminal Manager**

Michael Colgan  
T | 0428 932 886

### **Esperance Office**

PO Box 248  
Esperance 6450  
T | 9072 3600

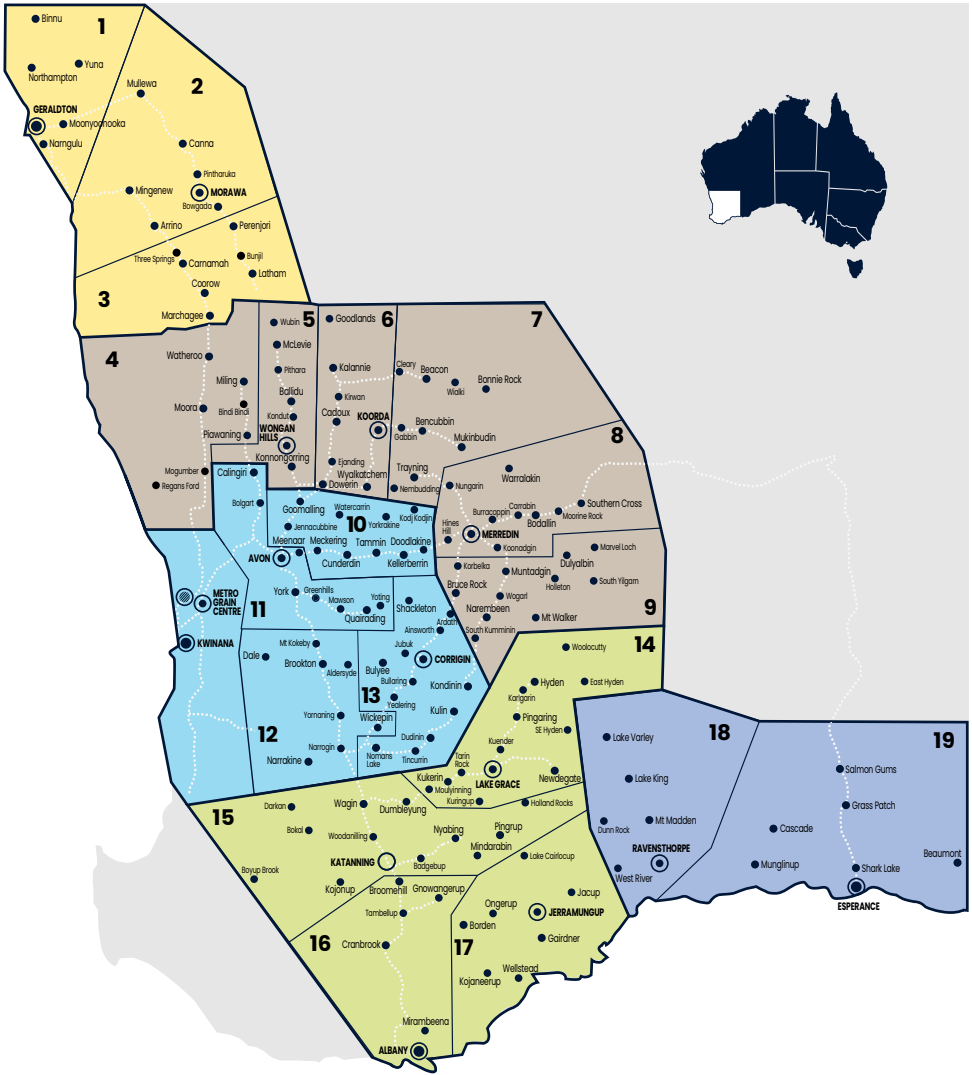
### **Area Managers**

#### **Area 18**

Dimitri De Mel  
T | 0458 101 195

#### **Area 19**

Blake Andrews  
T | 0429 883 182



- **Network Site**
- **Head Office**
- **CBH Port Terminal**
- **CBH Office**

	<b>GERALDTON ZONE</b>
	<b>KWINANA NORTH ZONE</b>
	<b>KWINANA SOUTH ZONE</b>
	<b>ALBANY ZONE</b>
	<b>ESPERANCE ZONE</b>

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